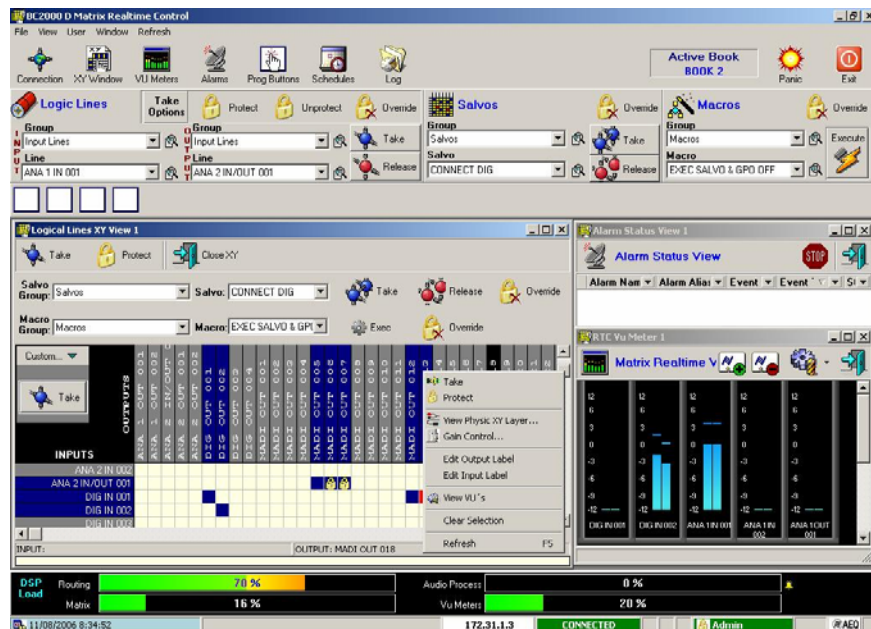




# BC 2000 D Router-Multiplexer



Real-time control software for the  
AEQ BC 2000 D switching matrix / audio  
and data multiplexer

Software version 1.4.2.16 November 2010

**USER'S MANUAL**

**ED. 06/10**

V 1.2 - 25/10/2011

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## 1. INTRODUCTION.

The “**BC 2000 D Router - Multiplexer**” is a high-performance summing and distributing matrix for digital and analog audio switching. Like all mission-critical equipment, it has been designed with criteria in mind to guard against user errors and equipment failures.

This system also enables users to insert and extract digital or analog audio channels in E1/T1/J1 or Ethernet data transmission flows, with added audio encoding/decoding capabilities at different quality levels and in diverse formats.

Two configuration and control applications have also been designed, using the same criteria:

- “**BC 2000 D Matrix Setup**” configures the equipment and the work environment;
- “**BC 2000 D Matrix RTC**”, the subject of this document, makes it possible to control and use the switching matrix in real time.

More effective learning is achieved through training given by specialized technicians who know the system. This document is for reference purposes, and it is organised according to the drop-down menus on the menu bar.

## 2. IP ADDRESS CONFIGURATION.

In order to use “**BC 2000 D Matrix RTC**” application it is necessary that the IP address configured in the software and the “**Cluster IP**” of the BC2000D frame are the same.

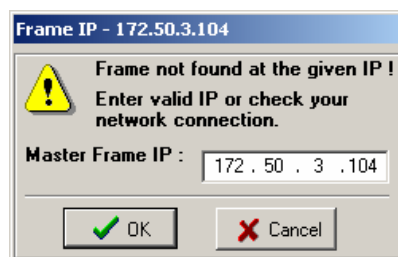
Once the “**BC 2000 D Matrix RTC**” application is installed (by default in C:\Program files \AEQ\BC-2000 D\Matrix Software\RTC), you can start it up by double-clicking the icon displayed on the desktop:



When the application starts up, the following window is displayed indicating that the software is trying to connect with the frame:



If the IP address configured in the software and the “Cluster IP” are different, the following window appears where you can configure the right IP (it also appears if the IP is correct but the software can not connect with the active controller):

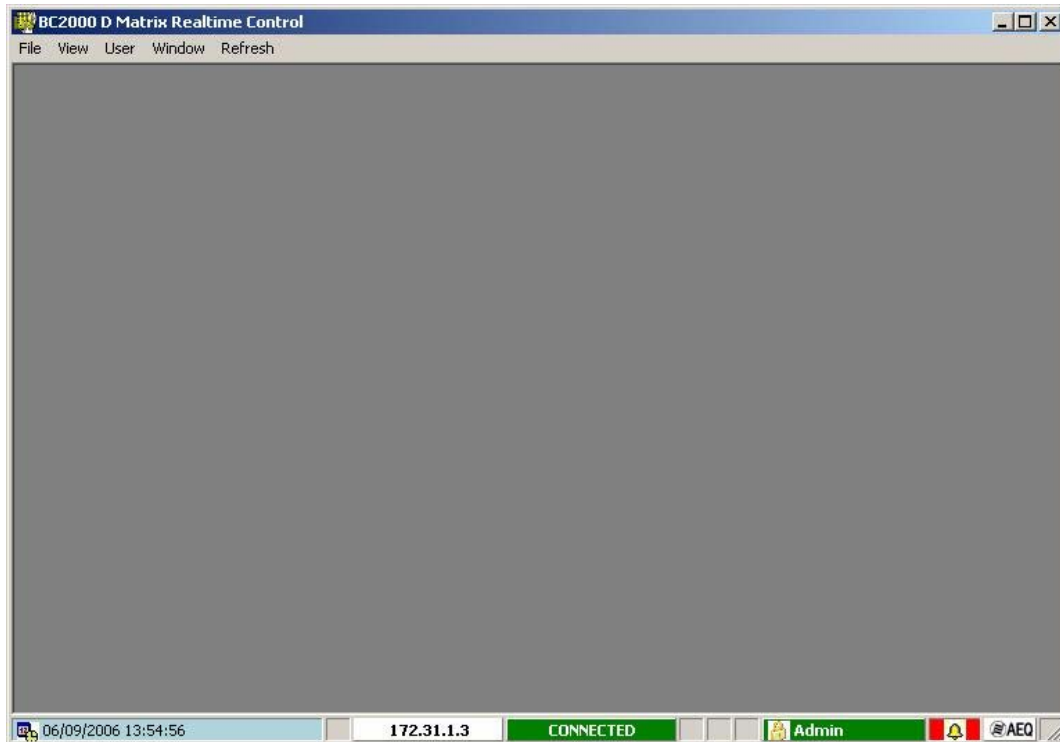


When you validate (“OK”), the application tries again to connect with the frame. If the new IP is the right one, the following window is displayed to request identification from user (with the corresponding password) to access to application:



### 3. APPLICATION BASE SCREEN.

When you access to “**BC 2000 D Matrix RTC**” application, the following window appears (if there is no default view selected: see section 4.7). From this window you have access to all the drop-down menus that are explained in the following sections.



At the bottom of the window, the following information is displayed:

- **Date and time** (when synchronization with an NTP Server is configured, the date and time of the controller will be automatically adjusted with the configured refresh interval).
- **IP address:** is the Cluster IP of the frame that is connected to the application.
- **Application connection status.** There are 3 options:

<b>NOT CONNECTED</b>	: no connection established.
<b>CONNECTING...</b>	: connection establishing.
<b>CONNECTED</b>	: connection established.

- **User** (when the application starts up, before user identification, it shows “Not logged”).
- **Alarm indicator:** it appears blinking if the system detects a situation that has been programmed to generate an alarm.

When you send a configuration to the system by means of “**BC 2000 D Matrix Setup**” application and “**BC 2000 D Matrix RTC**” application is open in any workstation, at the bottom part of the previous window the following indication will appear:

**CONFIG. CHANGED. RELOAD RTC.**

If you just close and open again the application, the new configuration will be downloaded from the frame and the changes will be available in the system.

## 4. DROP-DOWN MENU: FILE.

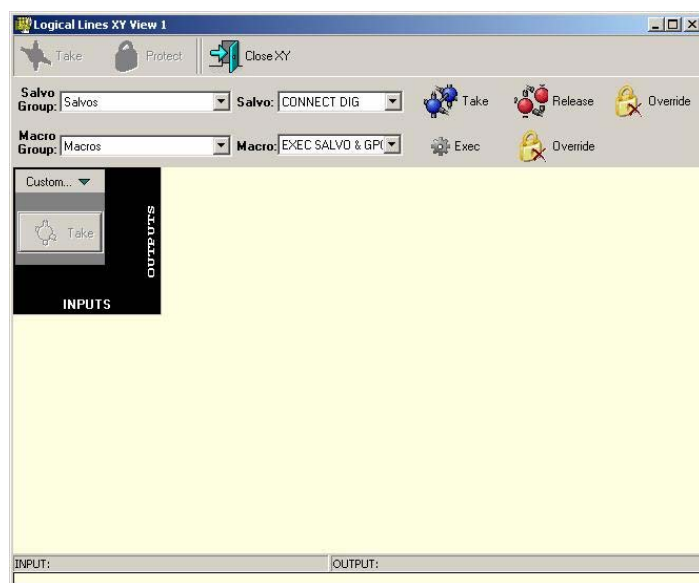
### 4.1. New Logical XY View.

This view enables you to control the connection between a selection of logical lines in XY format. Each connection of an input to an output is shown, and is shown and made at the cross point between the row and the respective column.

The screens with real-time views can be configured according to the user's needs. Starting with the minimum possible size for each logical line, the space occupied by each line is readjusted to fit the size of the window, thus displaying all of the lines selected in that view. If there are more lines than can be shown in one window, scroll bars will be displayed.

The labels for each line can also be edited in real time, although when the session is closed, these changes will be lost, as they are momentary and depend on the use of the line at that particular moment.

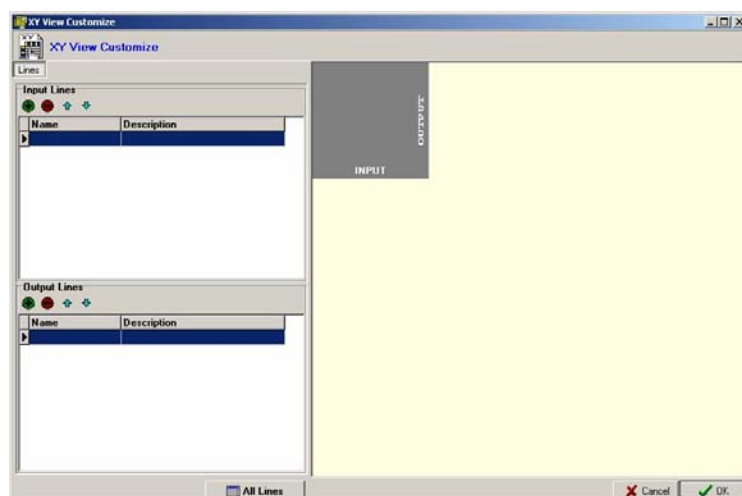
When you select “**New Logical XY View**”, the following window appears:



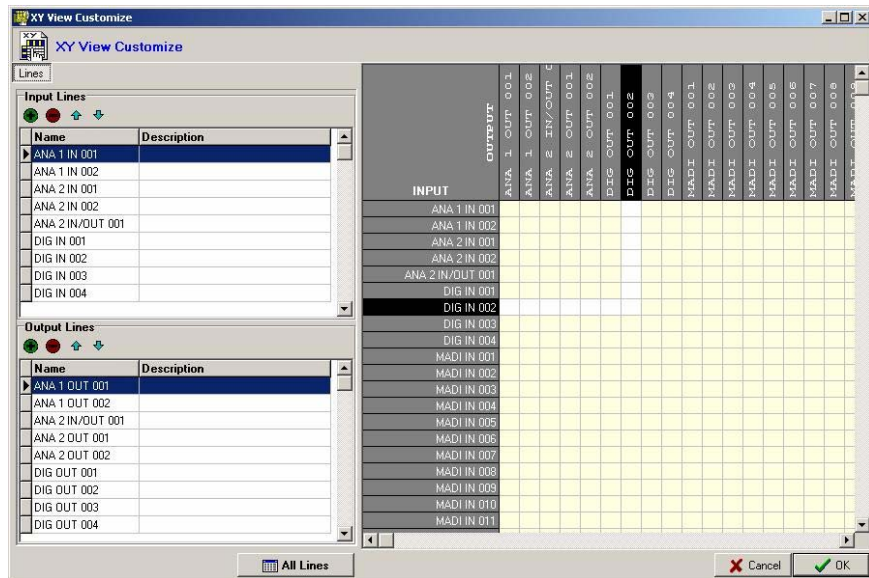
#### 4.1.1. Creating customized views. Custom.



When “**Custom...**” button is pressed, a context menu that allows you to change the name of the view (“Rename View”) or prepare a new one (“Customize”) appears.


This last option will provide access to this screen to customize the current view, in which visible input and output lines can be added or removed:

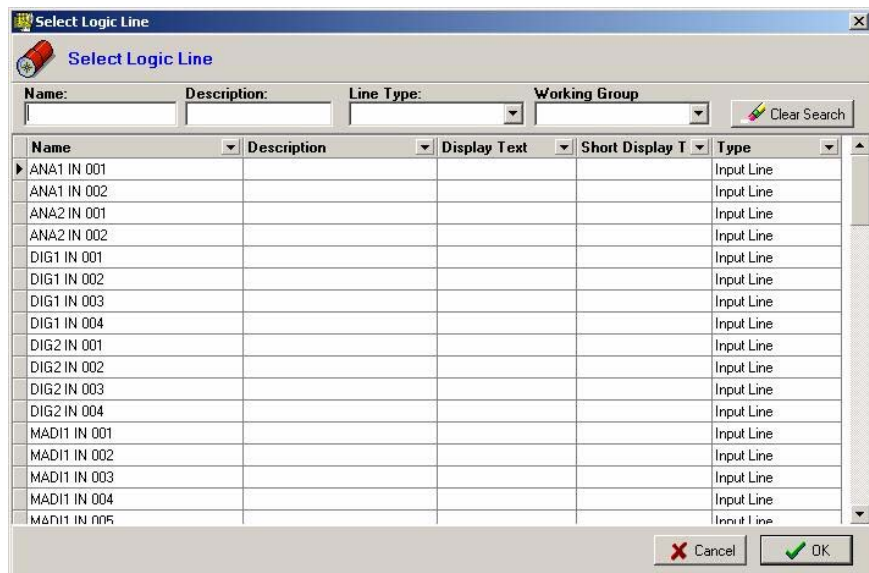


The “All Lines” button creates an XY view with all of the logical lines previously defined by means of “**BC 2000 D Matrix Setup**” application.

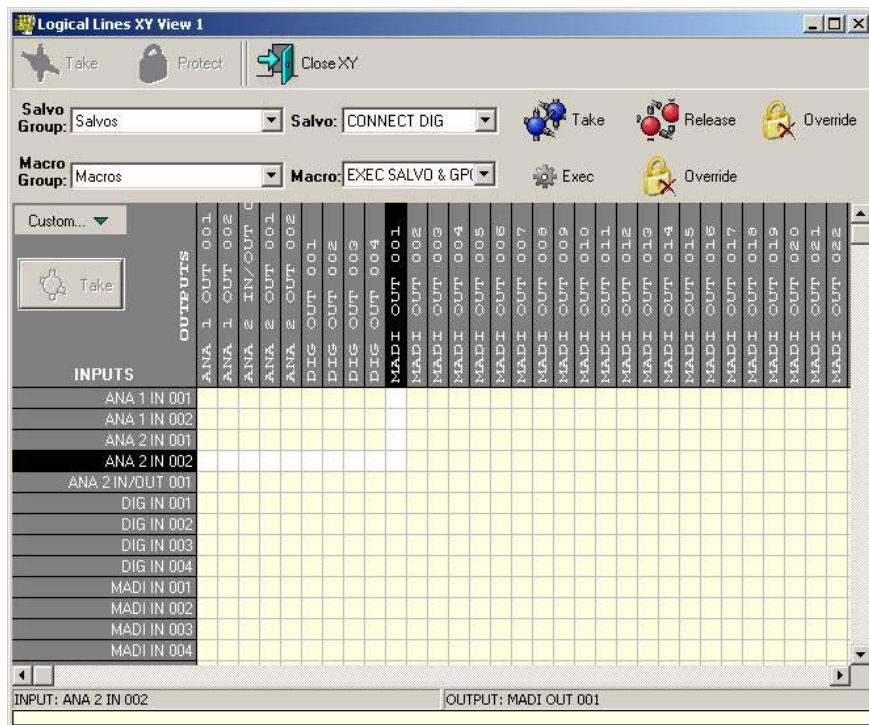


 adds an input or output line to the view (it is inserted in the selected position of the list) and  removes it. With the up and down arrows, the selected line is moved up or down until it is located as desired.

When the button  is pressed, the following window appears, in which you can choose the lines to be added (you can filter the records that are shown to facilitate the search by name, description, line type or working group):

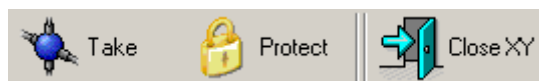


Once you have adjusted the XY view a window similar to this appears:



#### 4.1.2. Actions on cross points.

The following buttons, at the top of the window, make it possible to edit the cross points selected:



- **Take:** Activates or deactivates the selected cross points to connect (green cross points) or disconnect (red cross points) the respective logical lines.
- **Protect:** Sets the status of the cross point to protect against incorrect actions.
- **Close XY:** Closes the window.

When you place the cursor over the cross points you wish to establish and then select them, they will be marked in **green**. When you press "**Take**", the selected cross points are activated, and will be indicated in **blue**.

If you place the cursor over one or several established cross points (marked in blue) and then select them, they will be marked in **red**. Pressing "**Take**" deactivates the selected cross points, removing their colour.

If cross points are selected at the same time to connect and disconnect, when "Take" is pressed, the respective action for each cross point will take place.

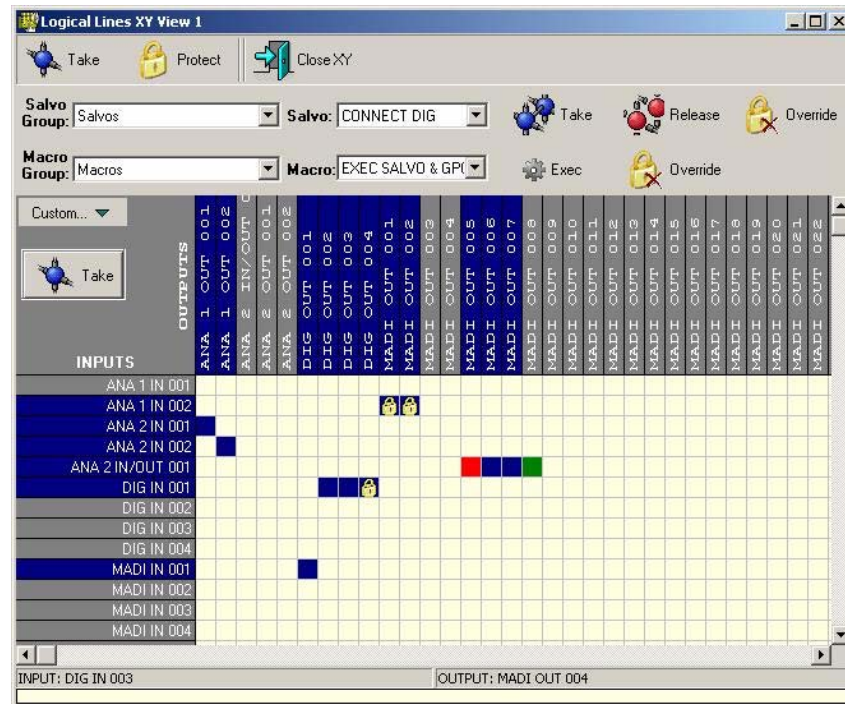
The **priority level** that will be applied to a certain cross point between two logical lines will always be set by the priority level of the user that activates it. When there are several defined users with **different priority levels** and a user with a higher priority than the current one has established a series of cross points, those will appear marked in **purple** and it will not be possible to modify them unless we change to that user or to another with a higher priority.



At the bottom of the window, the input and output associated with each cross point will be displayed when the mouse cursor is placed over that cross point.

When the mouse is placed over a connected and/or protected cross point a message appears showing the priority levels of connection and/or protection associated to that cross point. When you don't have enough priority level regarding a connected cross point, this will appear in purple colour.

CONNECT PRI.: 3  
PROTECT PRI.: 5



From the “Logical Lines XY View” screen you can also execute previously defined **salvos** and **macros**.





Both salvos and macros can be user-defined and can be associated with different groups. From “Logical Lines XY View” you can select a group, for both salvos and macros, and within that group you can choose a specific salvo or macro.

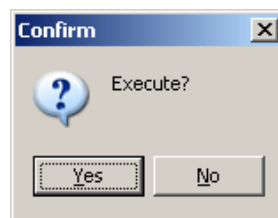
You can connect the **salvo** (“**Take**”) or disconnect it (“**Release**”). If any of the cross points on which you want the salvo to act are protected (or have been established by a user with a higher priority than the current one), a window will appear showing the conflicts in the execution of the salvo:





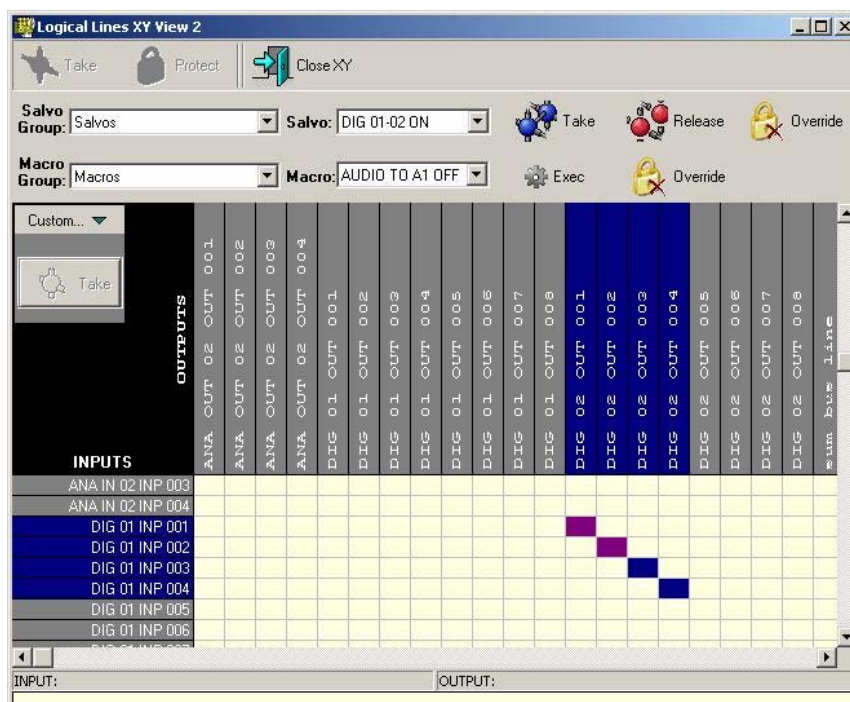
The  button allows you to cancel the salvo execution.

The  button allows you to execute the part of the salvo that creates no conflicts (the deactivation of the last 2 cross points). You will be asked for a confirmation:





To execute the salvo completely, you can select the “**Override**” option: when you make this selection, the protection will be ignored and the cross point will be connected or disconnected, as appropriate.

The following example shows 2 cross points that have been activated by a user with a higher priority than the current one (marked in purple) and 2 additional cross points activated by a user with the same or lower priority than the current one (marked in blue).



If now we execute the “DIG 01-02 OFF” salvo, configured to deactivate these 4 cross points, the following window appears, showing the conflicts in the execution of the salvo (in this case, the first 2 cross points):

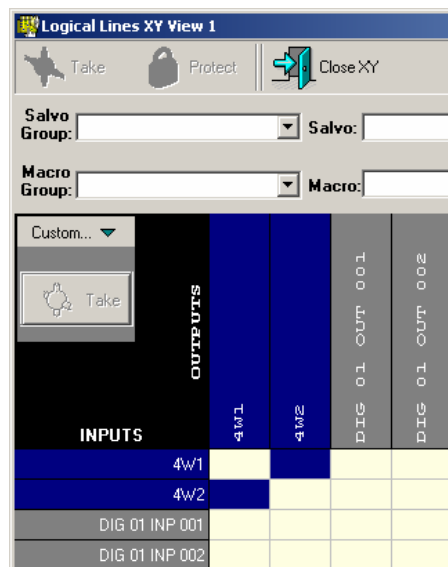


The  button allows you to cancel the salvo execution and the  button allows you to execute the part of the salvo that creates no conflicts (the deactivation of the last 2 cross points). You will be also asked for a confirmation.

The execution of a **macro** (“Exec”) follows the same procedure. If the macro entails the connection or disconnection of a protected cross point (or a cross point established by a user with a higher priority than the current one), the macro will not be fully executed unless the “**Override**” option has been selected.

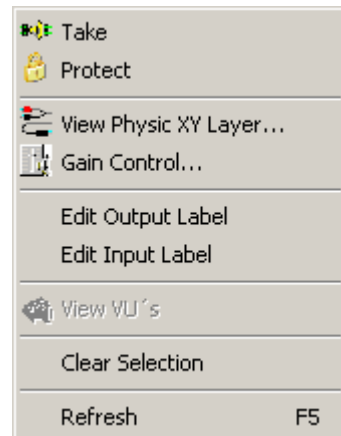
A special case appears with the “**Conference/Multiplex**” (or “4 wires”) lines. This type of lines will appear in the XY view as input and output lines.

In order to establish the routing of these lines, it’s enough to create one of the cross points (from “4W1” input to “4W2” output, for instance) because the other one will be created automatically. The same thing happens when we disconnect one of these cross points: both of them disappear.



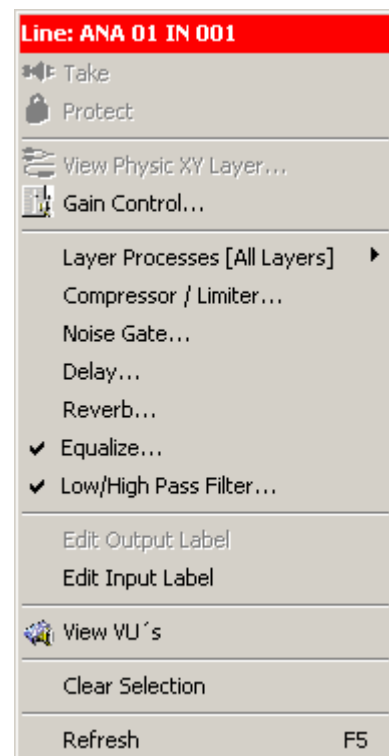
#### 4.1.3. Actions on lines or cross points. Context menu.

In the “Logical Lines XY View” screen, you can use the following context menu displayed by right-clicking the mouse over a **cross point**:



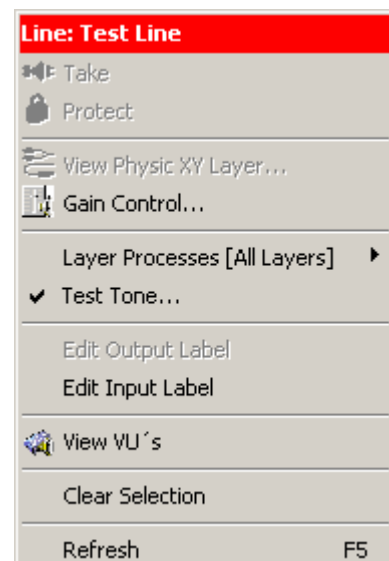
On each cross point you can configure the gain of the cross point itself, protect it, activate or deactivate it and see the physical connections. It is also possible to change temporarily the label of the input and output lines that this cross point consists of.

If you select an **input line**, a right mouse click will open the following context menu indicating at the top the line selected on a red background:



On each input line you can configure the gain, activate or deactivate processes and change temporarily the line label. You can also obtain an individual display of the signal by means of a vumeter.

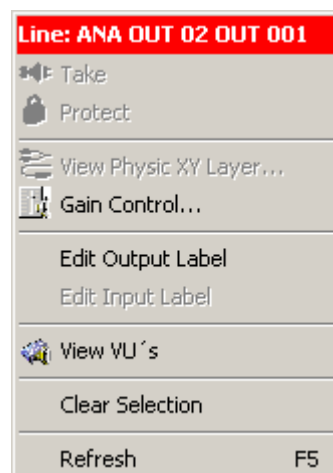
If the selected input line is “**Test Line**” type, a right mouse click will open a context menu slightly different:



You can also configure the gain and change temporarily the line label, but the processes list is replaced by the “Test Tone” option.

If you select an **output line**, a right mouse click will open the following context menu indicating at the top the line selected on a red background:

On each output line you can configure the gain, change temporarily the line label and obtain an individual display of the signal by means of a vumeter.



The different options available in the context menu are described next.

#### 4.1.3.1. Take.

Connects or disconnects the pre-selected cross points. This option is only available in the menu associated to cross points.

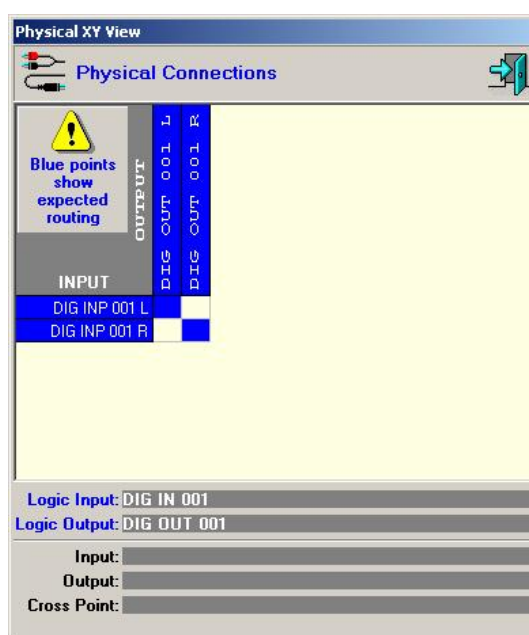
#### 4.1.3.2. Protect.

This option protects the cross point to avoid it being connected or disconnected, depending on the status the cross point had before to apply the protection. This option is only available in the menu associated to cross points.

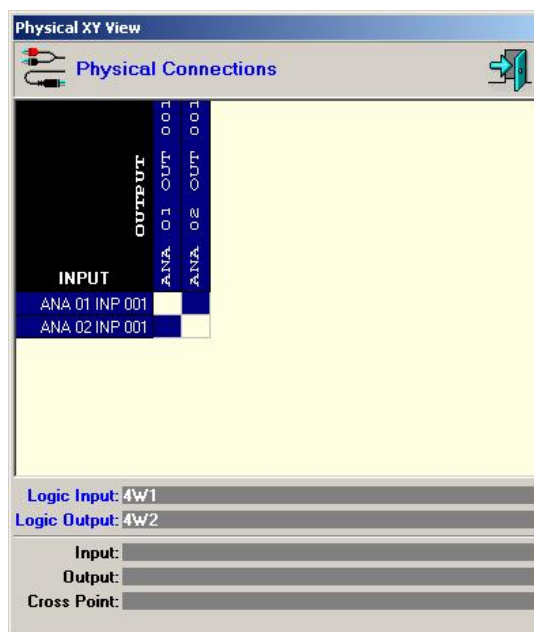
#### 4.1.3.3. View Physic XY Layer.

Shows the physical connections of the cross point, according to the layers assigned to those logic lines ("Cross Layer") and the type of routing established in the setup software. When the mouse cursor is placed over a connected cross point, the connection of the physical input and output lines is shown in dark blue; when the cross point is not connected, the way that connection will be done when the point is activated is shown in lighter blue.

This option is only available in the menu associated to cross points.



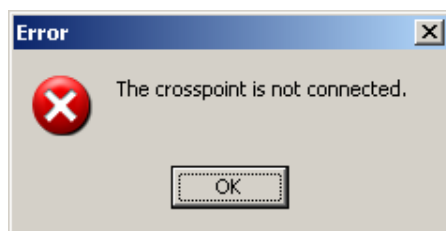
When the cross point is between 2 “**Conference/Multiplex**” (or “4 wires”) lines, this window will look as follows:



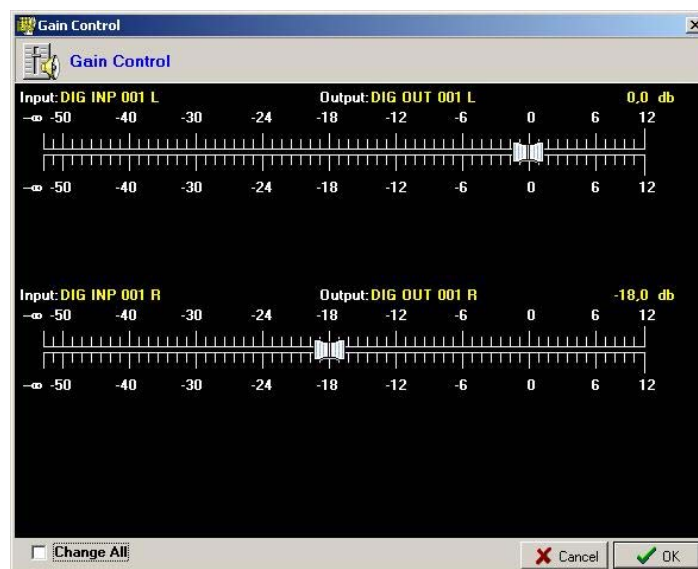
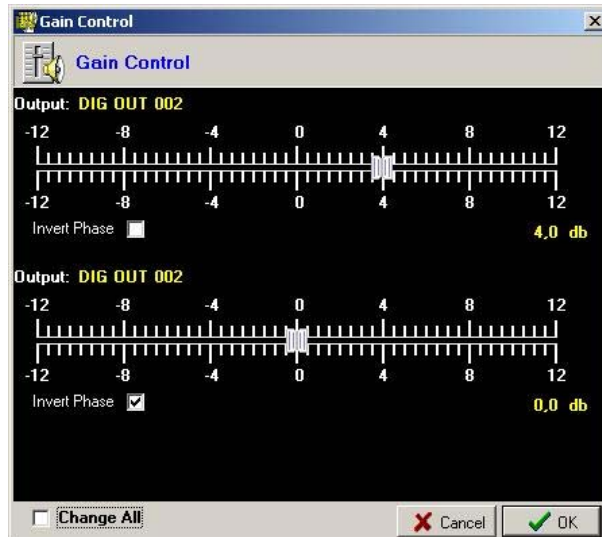
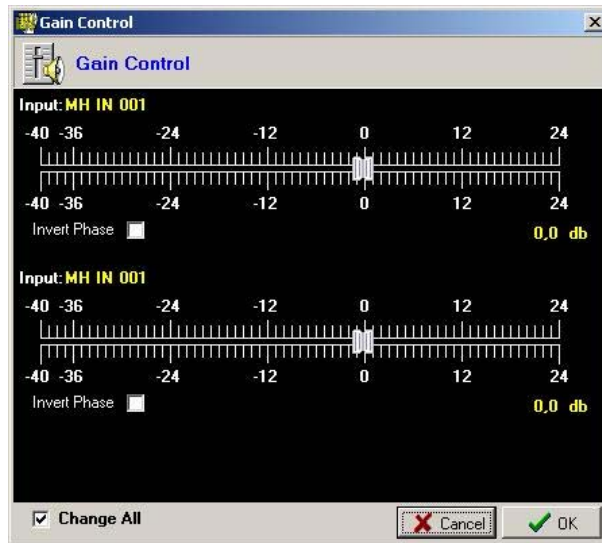
#### 4.1.3.4. Gain Control.

This option lets you adjust the digital gain for each of the physical components of the logic line. You can adjust the input line, the output line or the cross point, depending on the exact point on the screen where the mouse cursor has been placed. If the logic line has several channels all of them will be shown in this window. The gain of those channels can be adjusted simultaneously or separately by activating or not the “**Change All**” checkbox. The phase of each physical line can be inverted too.

The gain of a cross point gain can be adjusted only when the point is connected; when it's not, an error message will appear when you select this option:



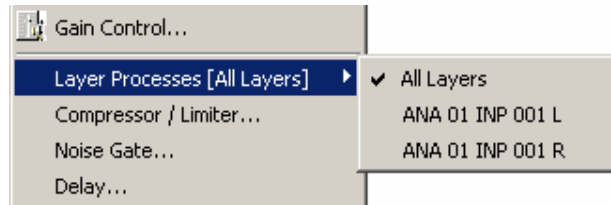
The following windows show the gain adjustment of an input line and an output line (between -12 and +12 dB for all the lines except for MIC/LINE ones that can be set between -40 and +24 dB) and the adjustment of a stereo cross point:



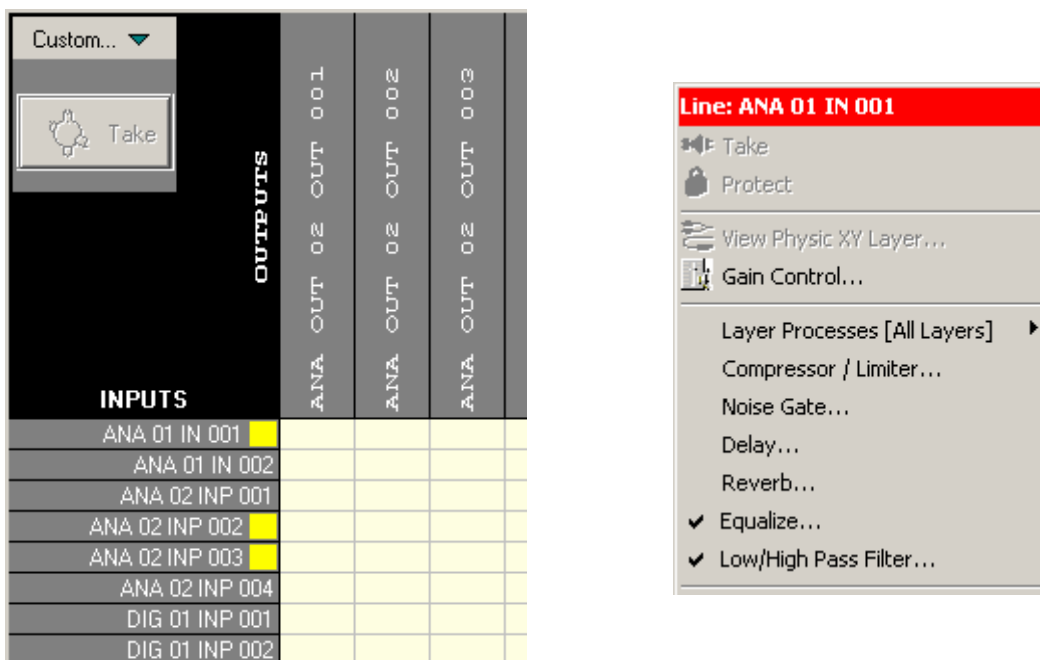


#### 4.1.3.5. Layer Processes [All Layers].

This option allows you to select whether the processes that will be applied in the input line will affect to all its physical lines or not. This option is only available in the menu associated to input lines.

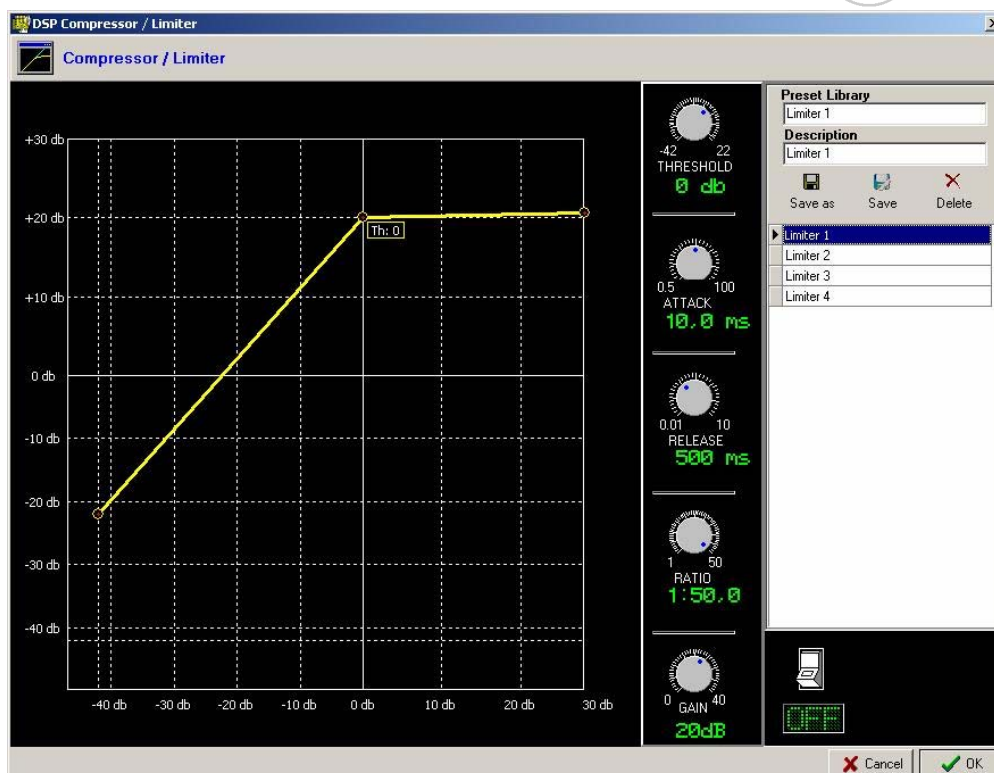


When a process is activated in an input line, it will be shown in the XY view by means of a yellow square and in the associated context menu by means of a tab activation:



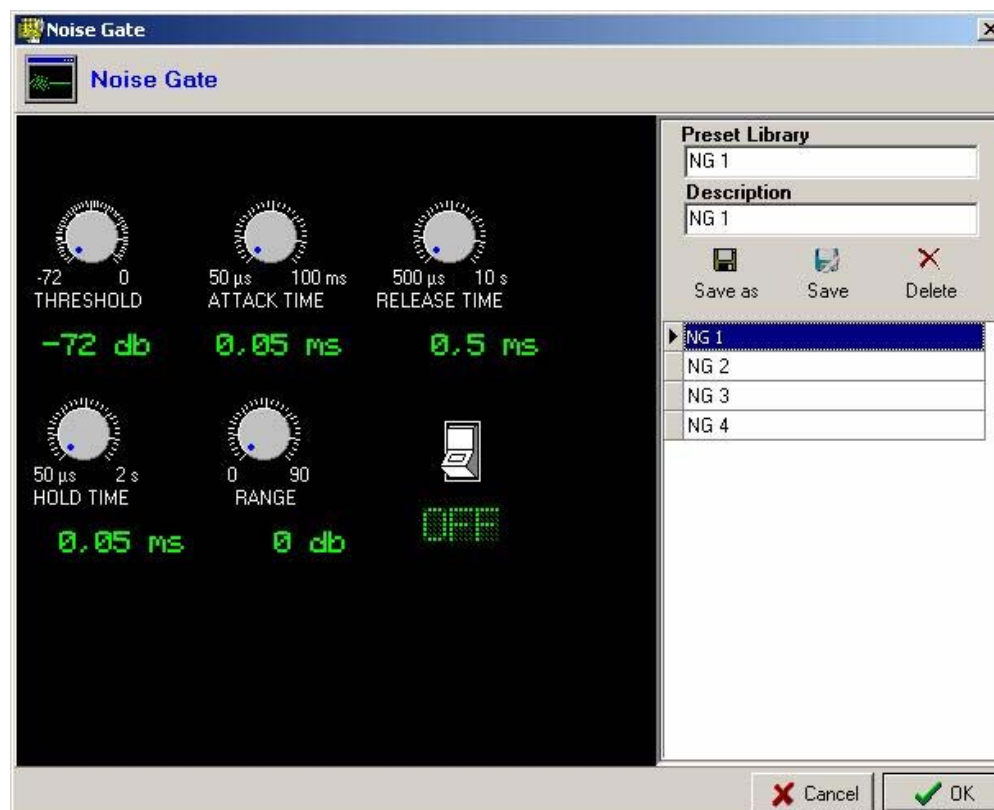
#### 4.1.3.6. Compressor / Limiter.

This option allows you to access to the window where you can select one pre configured process of that kind ("**Preset**"), modify its parameters and active/deactive it in the selected line. This option is only available in the menu associated to input lines.



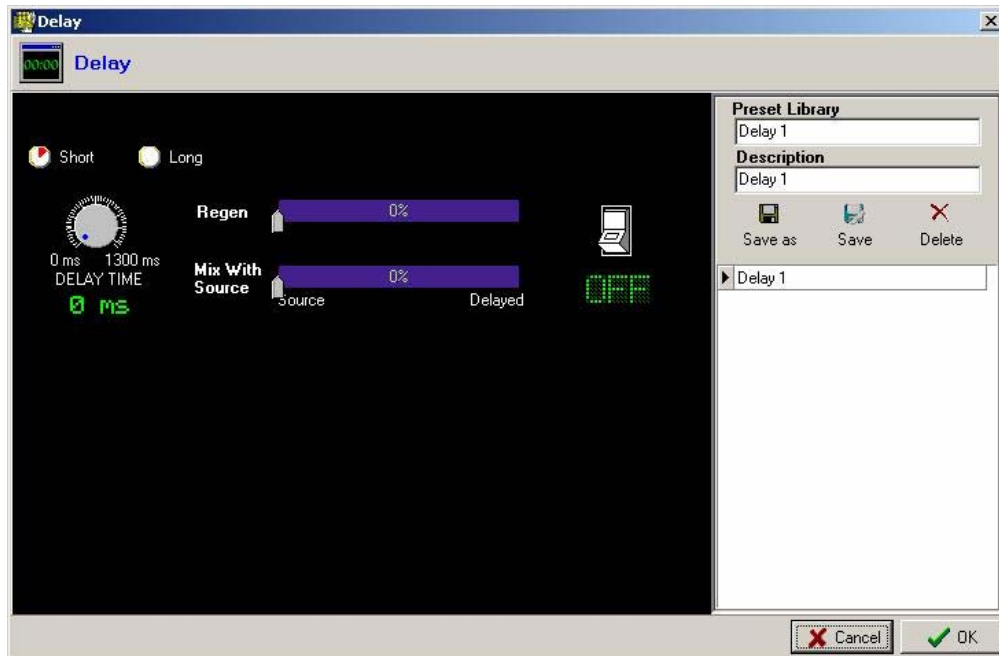
#### 4.1.3.7. Noise Gate.

This option allows you to access to the window where you can select one pre configured process of that kind ("Preset"), modify its parameters and active/deactive it in the selected line. This option is only available in the menu associated to input lines.



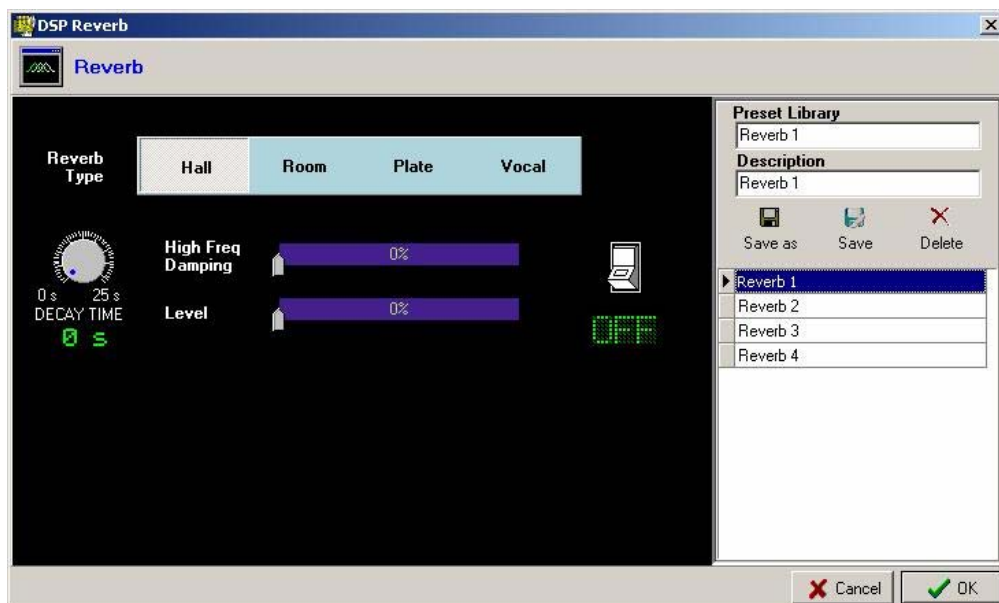
#### 4.1.3.8. Delay.

This option allows you to access to the window where you can select one pre configured process of that kind ("**Preset**"), modify its parameters and active/deactive it in the selected line. This option is only available in the menu associated to input lines.



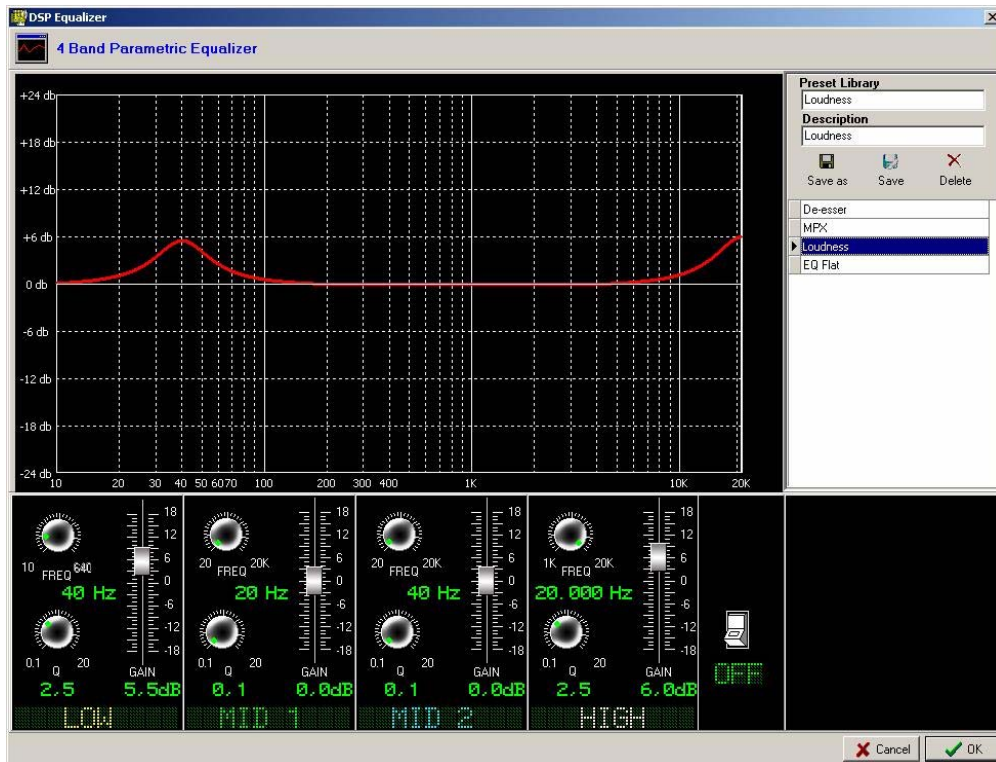
#### 4.1.3.9. Reverb.

This option allows you to access to the window where you can select one pre configured process of that kind ("**Preset**"), modify its parameters and active/deactive it in the selected line. This option is only available in the menu associated to input lines.



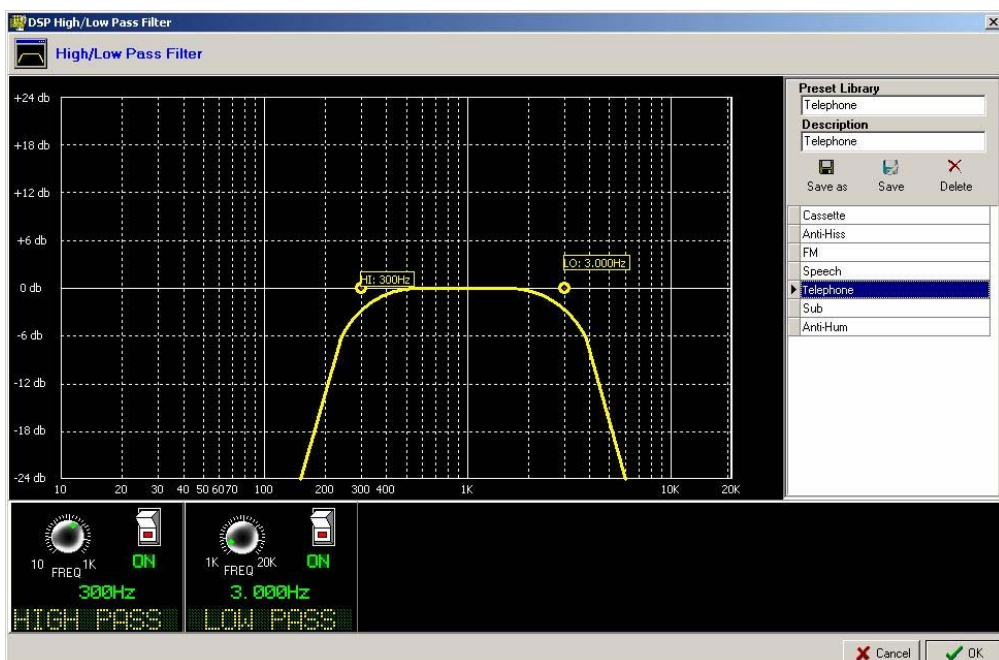
#### 4.1.3.10. Equalize.

This option allows you to access to the window where you can select one pre configured process of that kind (“**Preset**”), modify its parameters and active/deactive it in the selected line. This option is only available in the menu associated to input lines.



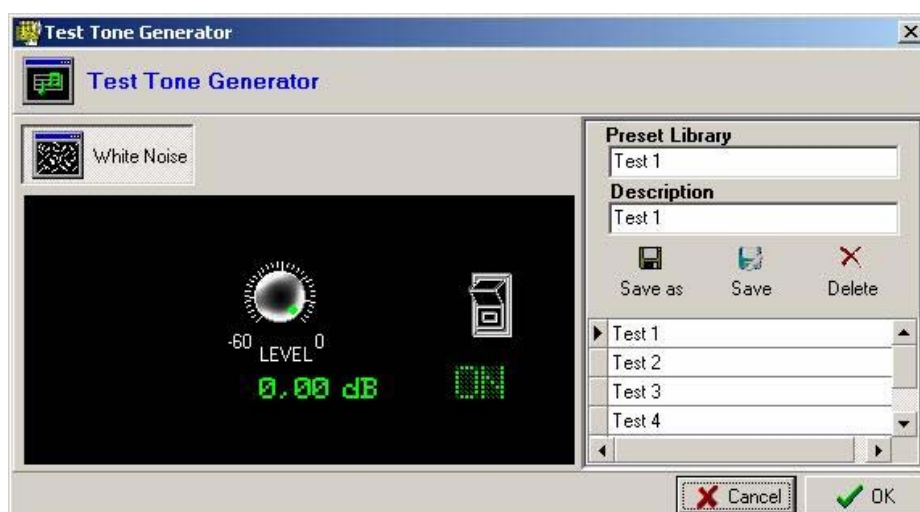
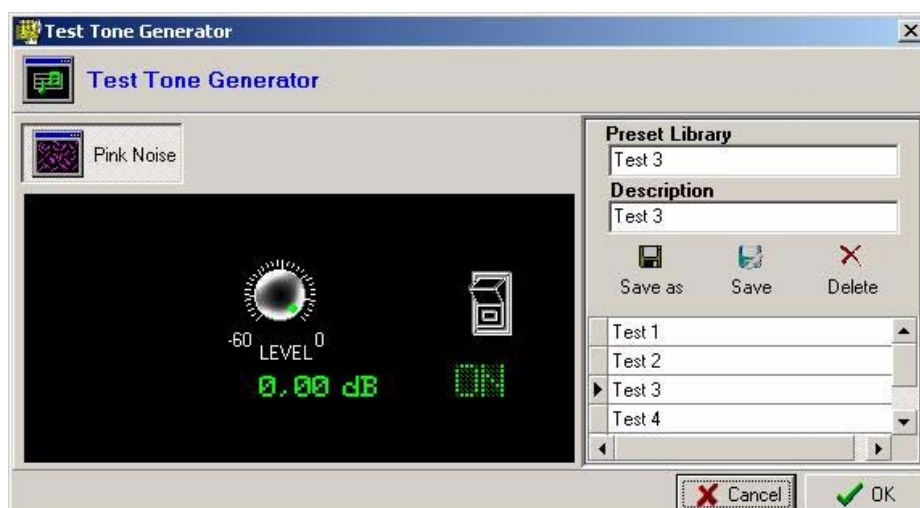
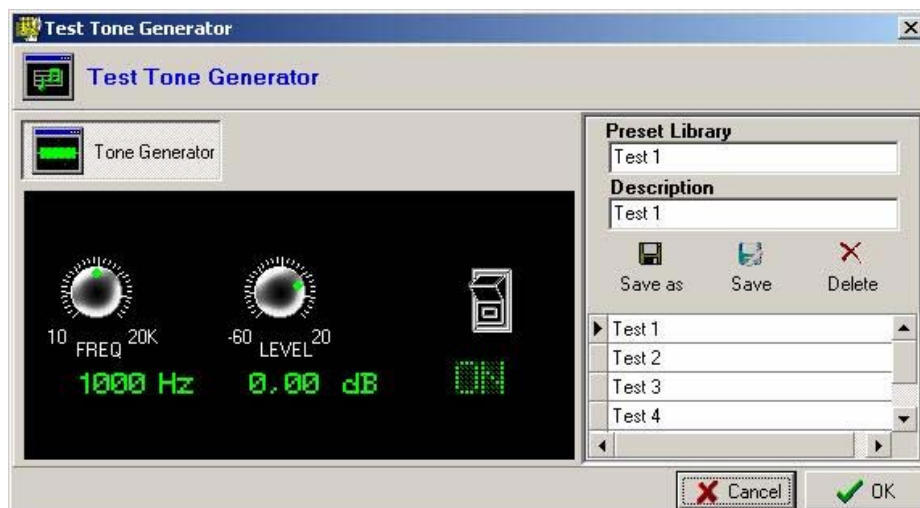
#### 4.1.3.11. Low/High Pass Filter.

This option allows you to access to the window where you can select one pre configured process of that kind (“**Preset**”), modify its parameters and active/deactive it in the selected line. This option is only available in the menu associated to input lines.



#### 4.1.3.12. Test Tone.

This option allows you to access to the window where you can check the kind of signal test that is activated and select another preset of the same kind (tone, pink noise or white noise). That kind of signals can not be deactivated. This option is only available in the menu associated to “Test Line” type input lines.



#### 4.1.3.13. Edit Output Label.

This option enables you temporarily to change the output line label to make matrix operation easier for the user. When you exit this view, the temporary label assigned is lost. This option is only available in the menu associated to output lines or cross points.



#### 4.1.3.14. Edit Input Label.

This option enables you temporarily to change the input line label to make matrix operation easier for the user. When you exit this view, the temporary label assigned is lost. This option is only available in the menu associated to input lines or cross points.



#### 4.1.3.15. View VU's.

With the context menu that opens when you right-click an input or output, you can obtain an individual display of the level of the line selected. This option is only available in the menu associated to input or output lines.



#### 4.1.3.16. Clear Selection.

This eliminates the selection of all the cross points that have been chosen, for both their connection and their disconnection.

#### 4.1.3.17. Refresh.


Also accessible by pressing F5, it refreshes the image. The software disconnects and re-connects refreshing all the information from the controller.



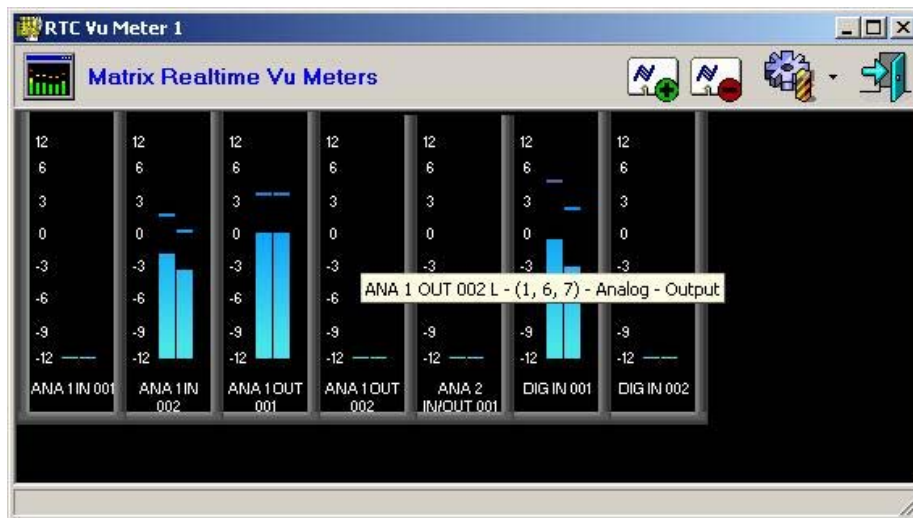
## 4.2. New Vumeter View.

The “New Vumeter View” option in the File menu lets you see the levels of the selected system signals.


To add a VU meter, simply click on the button .

To delete one of the VU meters that are being displayed, select the label shown at the foot of the VU meter, which will then appear highlighted in grey, and click on the button .

When you place the mouse pointer over a VU meter, the data for each signal component are shown: signal type, name, physical line, etc.



When you want to display the level of a signal, you are making one of the **DSP** boards dedicate its processing resources to the performance of this function. Eliminating a VU meter from this display does not imply that this function is no longer carried out. To release the function, you

have to use the  button, by means of which you can perform two operations:

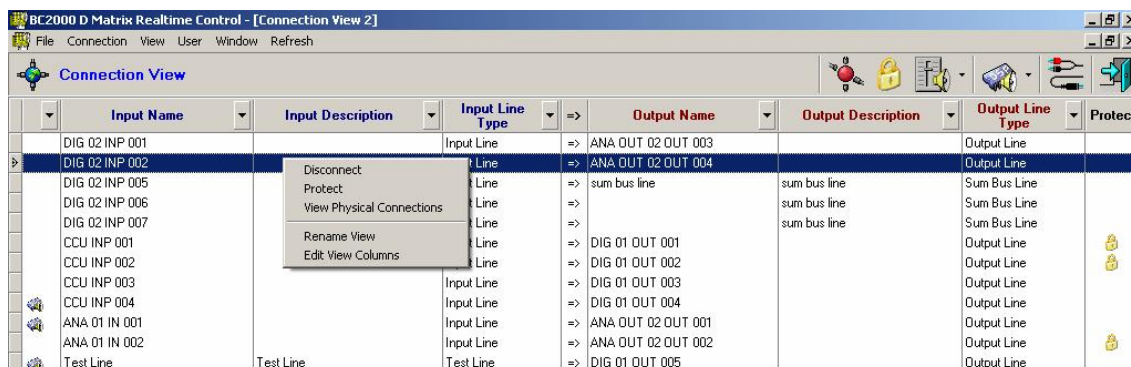
- **Delete and STOP Sending:** eliminates all the previously selected VU meters in the view from display and processing.
- **STOP ALL VUMeters (except this view):** stops the processing of all the signals that are not in that view.



### 4.3. New Connection View.

This option lets you filter the view of matrix connections and act directly on the connections that must be modified.


When you select it, it will open the “Connection View” window. As many “Connection View” windows as necessary can be opened. Only the connected cross points are shown in the list.



Input Name	Input Description	Input Line Type	Output Name	Output Description	Output Line Type	Protect
DIG 02 INP 001		Input Line	=> ANA OUT 02 OUT 003		Output Line	
DIG 02 INP 002		Input Line	=> ANA OUT 02 OUT 004		Output Line	
DIG 02 INP 005		Input Line	=> sum bus line	sum bus line	Sum Bus Line	
DIG 02 INP 006		Input Line	=> sum bus line	sum bus line	Sum Bus Line	
DIG 02 INP 007		Input Line	=> sum bus line	sum bus line	Sum Bus Line	
CCU INP 001		Input Line	=> DIG 01 OUT 001		Output Line	
CCU INP 002		Input Line	=> DIG 01 OUT 002		Output Line	
CCU INP 003		Input Line	=> DIG 01 OUT 003		Output Line	
CCU INP 004		Input Line	=> DIG 01 OUT 004		Output Line	
ANA 01 IN 001		Input Line	=> ANA OUT 02 OUT 001		Output Line	
ANA 01 IN 002		Input Line	=> ANA OUT 02 OUT 002		Output Line	
Test Line	Test Line	Test Line	=> DIG 01 OUT 005		Output Line	

There is one row for each cross point made between an input and an output. The input is shown on the left in blue, the output on the right in black. The fields that appear for every input and output are:

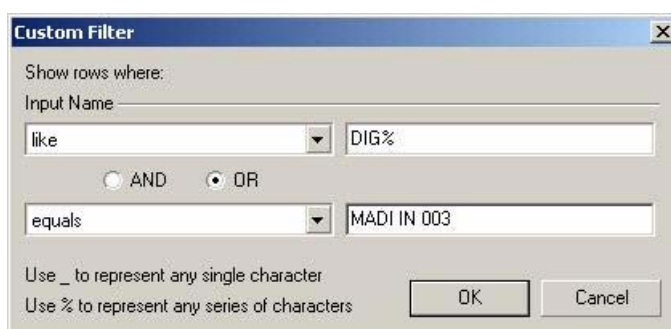
- **Name:** Name of the line (maximum 30 characters).
- **Description:** Description of the line (maximum 30 characters).
- **Line Type:** Input, Output, Input/Output or Sum Bus.

The left column shows the inputs where there is an active **process**, by means of the symbol .

There is also a “**Protect**” field that shows if the cross point is protected, so that its status cannot be changed.

To edit a cross point represented in the table, use the context menu that is displayed by right-clicking the mouse, or select one of the icons at the top right of this window.

Each field of this list can be filtered to show just the cross points you want to edit. To do this just select the down arrow by the field title and make the filter you need, by selecting a specific name, description or line type or by means of “Custom...” option . If you select this option, the following window appears where you can define a more complex filter by means of logical functions:



**Custom Filter**

Show rows where:

Input Name

like DIG%

AND OR

equals MADI IN 003

Use \_ to represent any single character

Use % to represent any series of characters

OK Cancel

If you have defined one or more filters and one of them is active, then at the top of “Connection View” screen you will see this filter and it will enable you to close it (by pressing the x), to active or deactivate it (by activating or not the next checkbox), to active another filter (by selecting it in the list that appears when you select the down arrow) and to edit and/or save it (by pressing the “Customize...” button):

Connection View 2

Connection View

[(Input Name LIKE DIG%) or (Input Name = MADI IN 003)]

Input Name	Input Description	Input Line Type	=>	Output Name	Output Description	Output Line Type	Protect
MADI IN 003		Input Line	=>	MADI OUT 012		Output Line	
DIG IN 002		Input Line	=>	DIG OUT 002		Output Line	
DIG IN 001		Input Line	=>	MADI OUT 013		Output Line	

#### 4.3.1. Buttons in the connection view. Context menu (right-click).

After selecting a connection, you can use the buttons in the connection view to find out more about it or edit it.



You can also right-click on any of the connections in the list, and use the context menu that appears.

The available options are the following:



**Disconnect:** to disconnect the cross point.



**Protect:** to protect it or remove the protection.



**Level gain:** to adjust the gain levels of the input, output or cross point.



**DSP:** to access to processes list, edit them and active/deactive the desired process or processes in the selected line.



**View Physical Connections:** to verify the actual physical connections that are grouped together in a logical connection.

Physical Connections

Physical Connections

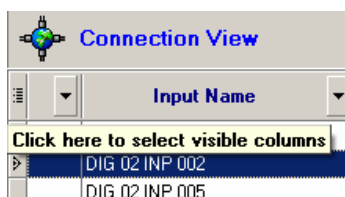
Name	Signal Type	Phy.Ident.	Line Style	IO Type	Gain	=>	Name	Signal Type	Phy.Ident.	Line Style	IO Type	Gain	Cross Gain
ANA 01 INP 001 L	Audio	1-6-1	Analog	Input	0.0 db	=>	ANA OUT 02 OUT 001	Audio	1-9-1	Analog	Output	0.0 db	0.0 db
ANA 01 INP 001 R	Audio	1-6-2	Analog	Input	0.0 db	=>	ANA OUT 02 OUT 001	Audio	1-9-1	Analog	Output	0.0 db	0.0 db

Context  
Menu Only

**Rename View:** to give the view another name.

Context  
Menu Only

**Edit View Columns:** it allows to activate a button on the left to select which columns will be visible.



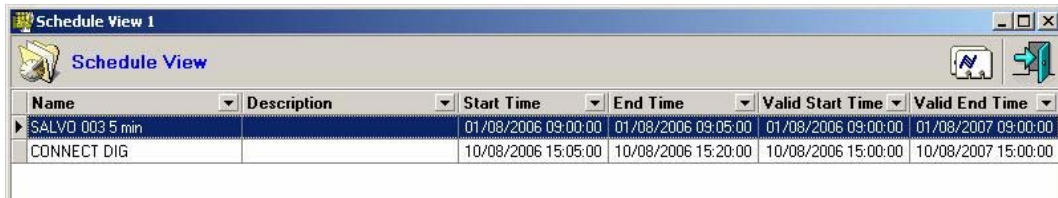
**Exit:** to leave this screen.

Connection View

Input Name	
Input Name	001
Input Description	002
Input Line Type	005
=>	006
Output Name	007
Output Description	007
Output Line Type	1
Protect	2

#### 4.4. New Schedule View.

This lets the user see the schedules previously defined by means of “BC 2000 D Matrix Setup” application. A “Schedule” is the automation of simple switches, macros or salvos at specific moments or with a certain frequency.

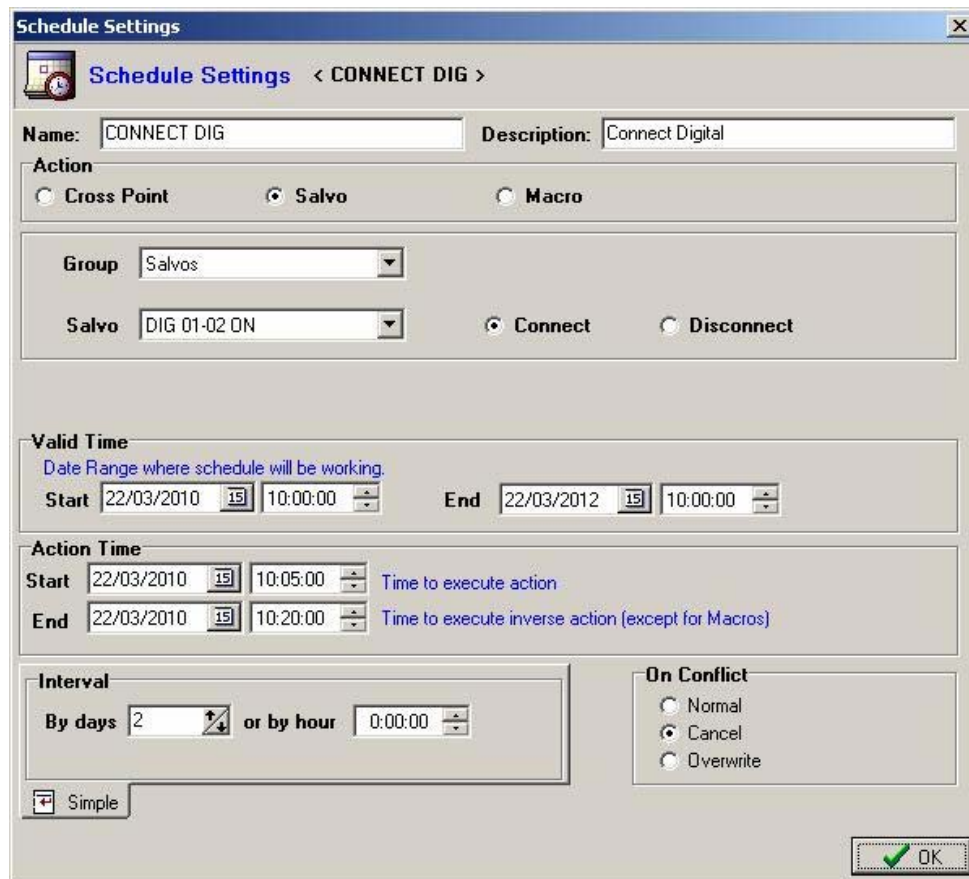


Name	Description	Start Time	End Time	Valid Start Time	Valid End Time
SALVO 003 5 min		01/08/2006 09:00:00	01/08/2006 09:05:00	01/08/2006 09:00:00	01/08/2007 09:00:00
CONNECT DIG		10/08/2006 15:05:00	10/08/2006 15:20:00	10/08/2006 15:00:00	10/08/2007 15:00:00

If there are several schedules in the list that appears, you can filter the list display by selecting various parameters for each of the fields that are shown (“Name”, “Description”, “Start Time”, “End Time”, etc.) or you can make a more complex filter by means of “Custom...” option (a window like the one defined in section 4.3 appears).

##### 4.4.1. Schedule adjustment display. Schedule Settings.

To access this display, select the desired schedule and press the button .



**Schedule Settings** < CONNECT DIG >

Name: CONNECT DIG Description: Connect Digital

Action

☐ Cross Point ☒ Salvo ☐ Macro

Group: Salvos

Salvo: DIG 01-02 ON ☒ Connect ☐ Disconnect

Valid Time

Date Range where schedule will be working.

Start: 22/03/2010 19 10:00:00 End: 22/03/2012 19 10:00:00

Action Time

Start: 22/03/2010 19 10:05:00 Time to execute action

End: 22/03/2010 19 10:20:00 Time to execute inverse action (except for Macros)

Interval

By days 2 or by hour 0:00:00

On Conflict

☐ Normal ☒ Cancel ☐ Overwrite

Simple

OK

From this window you cannot modify the “Schedule” options; you can only view them.

The schedule may consist of an action on a cross point (connection or disconnection), execution of a salvo or execution of a macro. From the setup software you can create repetitive schedules on a daily, weekly or monthly basis. In any case, the exact time when the scheduled action begins and ends can be established, as can the period of validity for the repeated schedule and the repetition interval.

Each schedule is assigned a “Name” in the respective box, as well as a Description. You will then need to establish what type of action you want executed (“Cross Point”, “Salvo” or “Macro”) and what to do in case a conflict arises.

All these adjustments are shown in the “Schedule Settings” window.

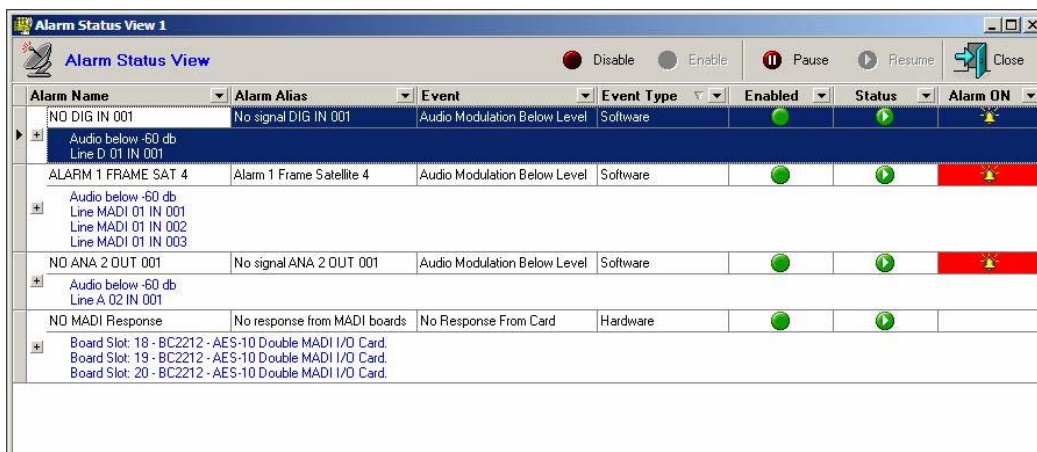
#### 4.5. New Alarm Status View.

This screen makes it possible to check the alarm logs, duly filtered according to the type of events that need to be checked. The alarms to be displayed must be configured beforehand in the setup software.

If the system detects a situation that has been programmed to generate an alarm, a blinking red indicator will appear in the lower right-hand area of the main real-time control (RTC) software screen.



Pressing this button will open a window like this one:





The “**Alarm Status View**” window displays the information concerning all the alarms previously defined by means of the setup software, showing their status, and allows you to pause/resume or enable/disable any one of them.

This window shows the name of each alarm, a description (“Alarm Alias”), the event that generates the alarm (no audio, power fail, communication error, etc.), the type of event (“Software” or “Hardware”), if the alarm is enabled or not (“Enabled”), the “Status” and if the alarm is active at that moment (“Alarm ON”).

If you press the “**Pause**” button, it stops the selected alarm although the event that has generated it is still active (if this event disappears and then appears again, the alarm gets active and it is shown again). You will be asked for a confirmation to pause an alarm:




The “**Status**” column changes from  to .

If you press the “**Resume**” button, it resumes the selected alarm, so if the event that generates it is still active then the alarm gets active again.



You will be asked again for a confirmation:

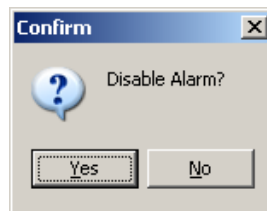
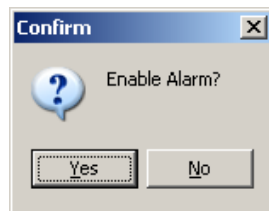




The “**Status**” column shows the symbol  again.


By pressing the “**Disable**” button, you can disable the selected alarm. If an alarm is disabled and the event that generates it appears, the alarm does not get active until it is enabled again.

By pressing the “**Enable**” button, you can enable again the selected alarm.

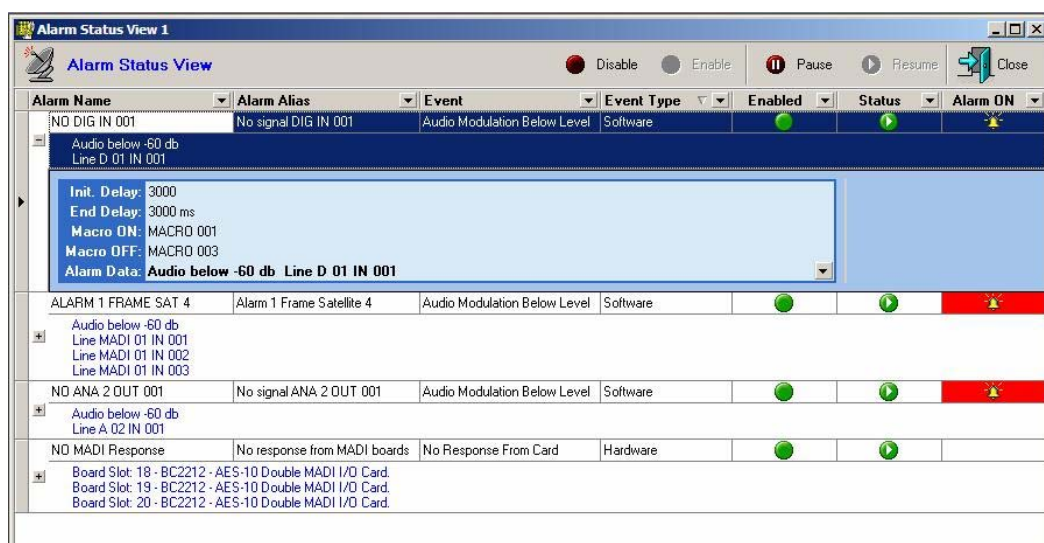
In both cases you will be asked for a confirmation:



The “**Enabled**” column shows if an alarm is enable  or not .

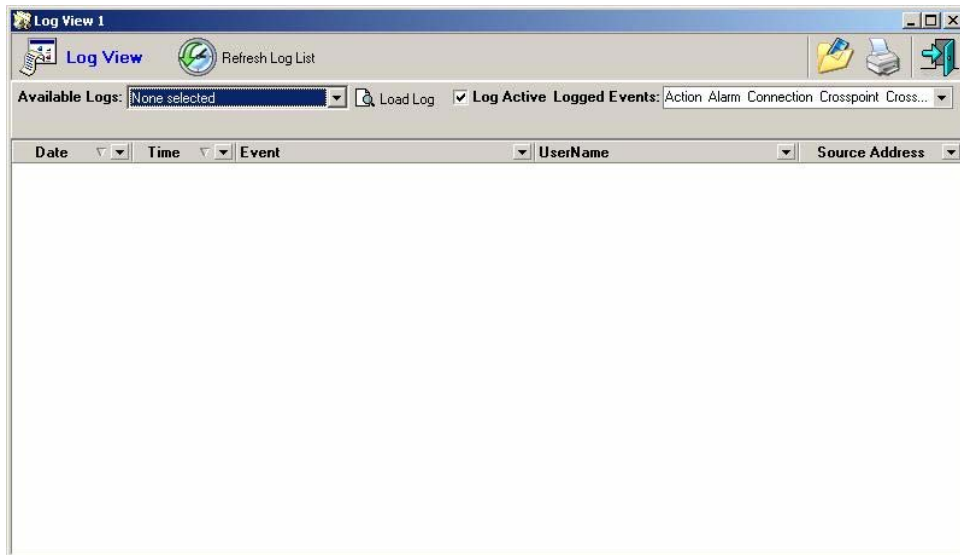
Associated with each alarm you will see additional information when you press the  icon. The information displayed (inside a blue box) is the following:

- **Init. Delay:** this is the time it takes to execute the relevant action each time the alarm in question is detected.
- **End Delay:** this is the time it takes to carry out the action designated for execution when the cause of the alarm disappears.
- **Macro ON:** this is the action or set of actions that is executed when the alarm is detected and after the time indicated in the “Init. Delay” field has elapsed.
- **Macro OFF:** this is the action or set of actions that is executed when the time entered in the “End Delay” field has elapsed after the alarm has disappeared.
- **Alarm Data:** indicates the cause of the alarm and where it is generated.



#### 4.6. New Log View.

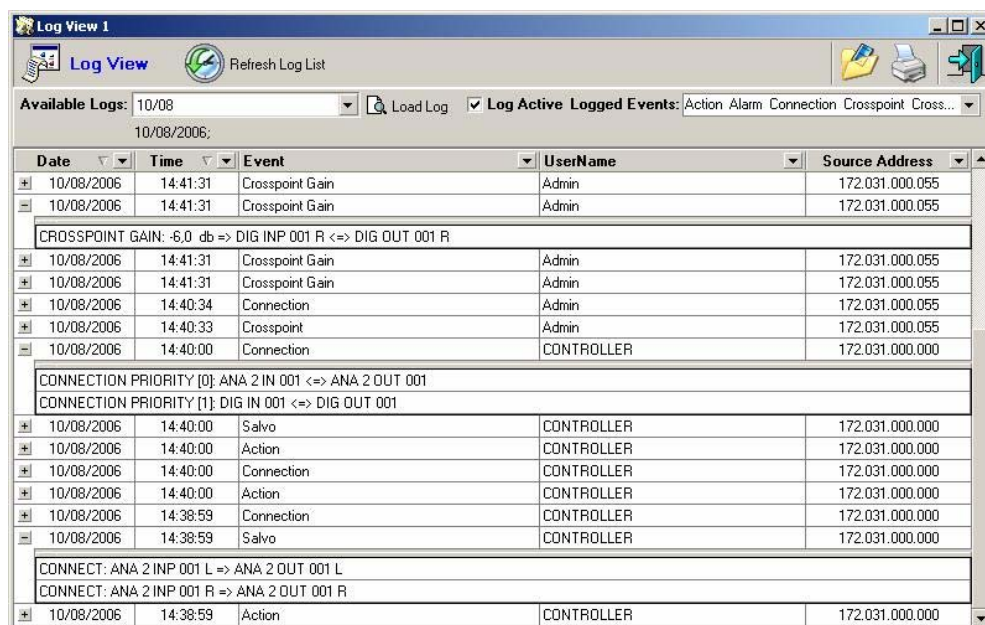
The system maintains a log of all the users' actions, or actions by the system itself (to do this, this option must be previously activated by means of the setup software). Selecting "New Log View" in the pull-down menu will open the following informative window:



To load a log, select it from "Available Logs" list and then press "Load Log". To update the Available Logs list (and the information included), select the button "Refresh Log List" and then load the log again.



When you load a log, a table similar to this appears:

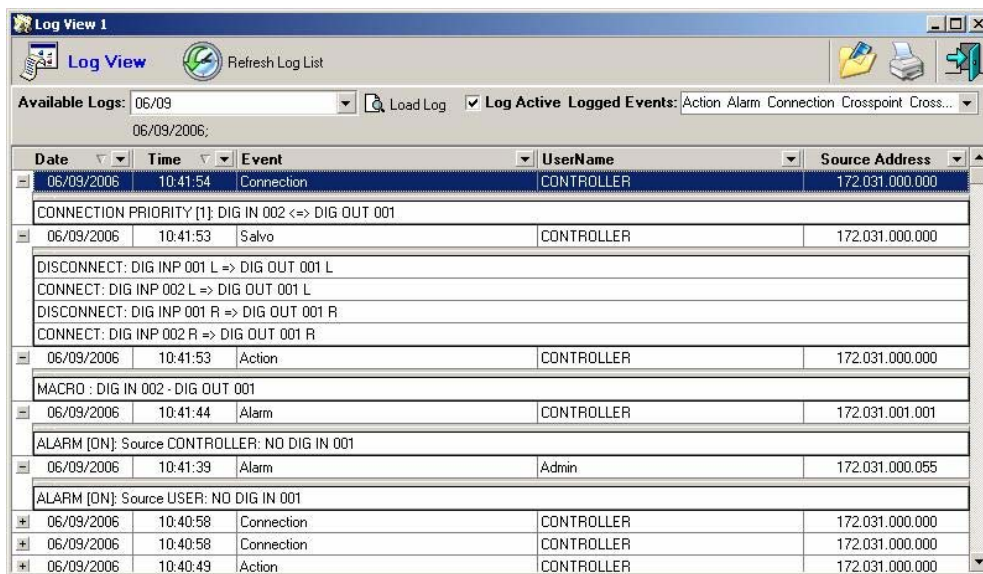


Date	Time	Event	UserName	Source Address
10/08/2006	14:41:31	Crosspoint Gain	Admin	172.031.000.055
10/08/2006	14:41:31	Crosspoint Gain	Admin	172.031.000.055
CROSSPOINT GAIN: -6.0 db => DIG INP 001 R <=> DIG OUT 001 R				
10/08/2006	14:41:31	Crosspoint Gain	Admin	172.031.000.055
10/08/2006	14:41:31	Crosspoint Gain	Admin	172.031.000.055
10/08/2006	14:40:34	Connection	Admin	172.031.000.055
10/08/2006	14:40:33	Crosspoint	Admin	172.031.000.055
10/08/2006	14:40:00	Connection	CONTROLLER	172.031.000.000
CONNECTION PRIORITY [0]: ANA 2 IN 001 <=> ANA 2 OUT 001				
CONNECTION PRIORITY [1]: DIG IN 001 <=> DIG OUT 001				
10/08/2006	14:40:00	Salvo	CONTROLLER	172.031.000.000
10/08/2006	14:40:00	Action	CONTROLLER	172.031.000.000
10/08/2006	14:40:00	Connection	CONTROLLER	172.031.000.000
10/08/2006	14:40:00	Action	CONTROLLER	172.031.000.000
10/08/2006	14:38:59	Connection	CONTROLLER	172.031.000.000
10/08/2006	14:38:59	Salvo	CONTROLLER	172.031.000.000
CONNECT: ANA 2 INP 001 L => ANA 2 OUT 001 L				
CONNECT: ANA 2 INP 001 R => ANA 2 OUT 001 R				
10/08/2006	14:38:59	Action	CONTROLLER	172.031.000.000

This table shows the date, time, event, user and location from which the action was executed (at the top right of this window the types of action that will be registered are shown, as previously defined by means of **"BC 2000 D Matrix Setup"** application). Associated with each event is a drop-down list that shows more specifically what the action performed consisted of.

The example shows a serie of events generated by a user ("Admin") and by the system itself ("CONTROLLER"). The four first events corresponds to modifications of a cross point gain done by "Admin" user from the IP address 172.31.0.55, corresponding to the computer used to connect to the system.

The following example shows an alarm ("NO DIG IN 001") that is enabled by "Admin" user on 06/09/2006 at 10:41:39. Then this alarm gets active by the system ("CONTROLLER") due to a lack of audio in input "DIG IN 001". This trigger, in turn, another serie of events, because the alarm is associated with the automatic execution of a macro that executes a salvo to disconnect "DIG OUT 001" with "DIG IN 001" and to connect this output with "DIG IN 002".



Date	Time	Event	UserName	Source Address
06/09/2006	10:41:54	Connection	CONTROLLER	172.031.000.000
CONNECTION PRIORITY [1]: DIG IN 002 <=> DIG OUT 001				
06/09/2006	10:41:53	Salvo	CONTROLLER	172.031.000.000
DISCONNECT: DIG INP 001 L => DIG OUT 001 L				
CONNECT: DIG INP 002 L => DIG OUT 001 L				
DISCONNECT: DIG INP 001 R => DIG OUT 001 R				
CONNECT: DIG INP 002 R => DIG OUT 001 R				
06/09/2006	10:41:53	Action	CONTROLLER	172.031.000.000
MACRO : DIG IN 002 - DIG OUT 001				
06/09/2006	10:41:44	Alarm	CONTROLLER	172.031.001.001
ALARM [ON]: Source CONTROLLER: NO DIG IN 001				
06/09/2006	10:41:39	Alarm	Admin	172.031.000.055
ALARM [ON]: Source USER: NO DIG IN 001				
06/09/2006	10:40:58	Connection	CONTROLLER	172.031.000.000
06/09/2006	10:40:58	Connection	CONTROLLER	172.031.000.000
06/09/2006	10:40:49	Action	CONTROLLER	172.031.000.000

Logs can be saved and printed:



**"Save Log To File"**: to save the log to a text file.

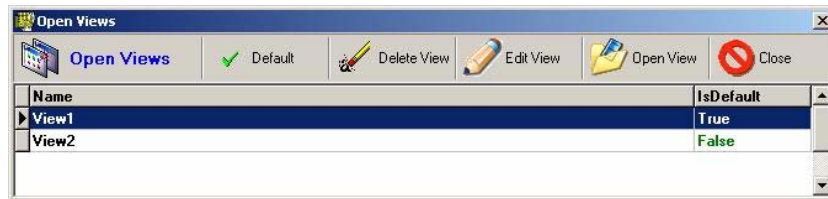


**"Print Log"**: to print a copy of the log.

Anytime you open a "Log View", the system save automatically the log files in the folder where the application is installed (in a new folder named "log").

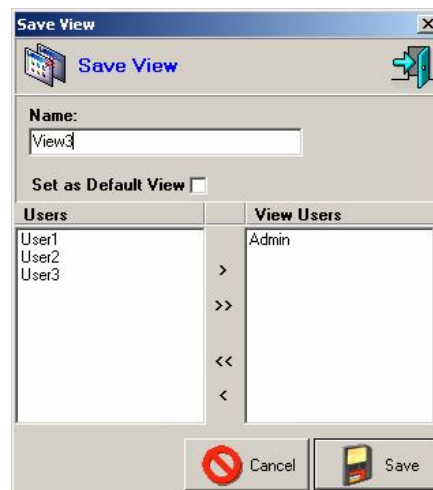
#### 4.7. Open View.

This screen lets you open previously saved views. Once a view has been selected from the list, it is opened using the "Open View" button. By means of "Default" button you can make the selected view the default one (the one that will be displayed each time the system is started up). You can also delete an existing view ("Delete View") or edit it ("Edit View" allows you to change the name of the view, select it as the default one or change the selection of the user that will have access to that view).



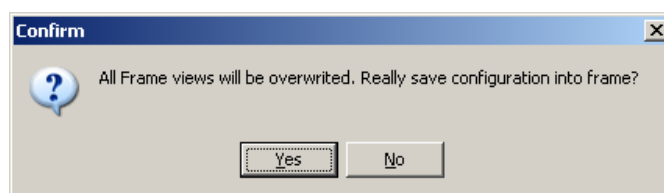
#### 4.8. Save View.

When you have finished preparing a view, you can save it from this window, assigning a name that will allow you to recognize it from the "Open View" window for later use. You must choose which user(s) will have access to each view, and whether it will be the default view that will open for those users.



Once a view (or several) is created, if you send again the configuration by means of "BC 2000 D Matrix Setup" application (whether it's sent by means of "Save Configuration & Reload" or "Save Configuration & Reset" option), those views will be lost. If you wish to save them, the procedure will be as follows:

- Create the necessary views and associate them to the desired users by means of "BC 2000 D Matrix RTC" application.
- Select "Save configuration into frame" option in the File menu. This option is only available for the user or users with higher priority level. You will be asked for a confirmation:



- Open "BC 2000 D Matrix Setup" application and download the configuration from frame to PC by means of "Read config from frame" option in "Books" section.

This way, the next time you send the configuration from Setup, when you select the “Open View” option in the RTC all the views previously created will appear.

In the case of several workstations with the software installed in order to access to the system, once the desired views are created at one of the stations (usually Central Control), if you wish to have those views available at the other stations, you will have to follow the previous procedure and add the following steps:

- In those workstations where views have not been created, select “**Load configuration from frame**” option in the File menu of the “**BC 2000 D Matrix RTC**” application. This options is only available for the user or users with higher priority level. This way the application is forced to download again the system configuration from the frame. The application will get closed.
- Open again the “**BC 2000 D Matrix RTC**” application at those workstations. The previously created views will be available now.

When after creating a series of views, saving them in the frame (by means of RTC) and downloading the configuration from frame to PC (by means of Setup), you send again the configuration (whether it's sent by means of “Save Configuration & Reload” or “Save Configuration & Reset” option), in those workstations where “**BC 2000 D Matrix RTC**” application is open the following indication will appear in the lower area:

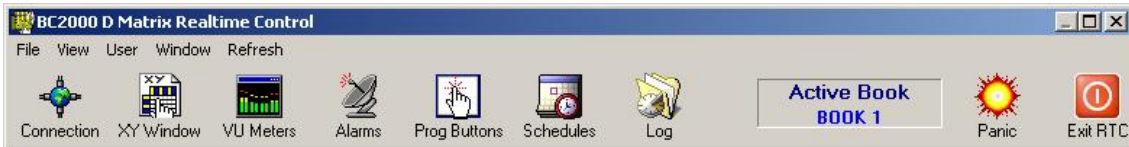
**CONFIG. CHANGED. RELOAD RTC.**

Just by closing and opening again the application, the new configuration will be downloaded from the frame and the previous changes will be available in those workstations.

## 5. DROP-DOWN MENU: VIEW.

### 5.1. Tool Bar.

This will display the following tool bar:



The buttons at the left side of the tool bar provide access to some of the options in the File menu: "New Connection View", "New Logical XY View", "New Vumeter View", "New Alarm Status View", "New Schedule View" and "New Log View". You can find extended information about the features of these views in section 4.

There is also access to the configuration of programmable buttons ("Prog Buttons").

At the right side, there is an information field indicating which configuration "Book" is active.

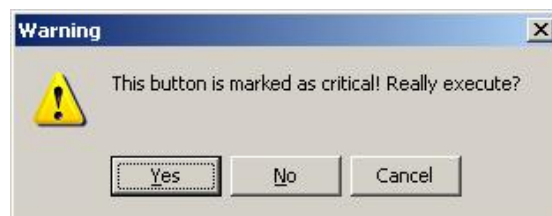
Also at the right, there is a button for access to the "Panic" option and a button to exit the application ("Exit RTC").

#### 5.1.1. Panic Function.

When you press the "**Panic**" button, the following window appears, in which you can choose the panic function you want to execute from the available functions for the current user (a blank list will appear if the mask associated to that user and the masks associated to the defined functions are different):



When you select one of the available panic functions and press the "**Exec**" button, the associated **macro** will be executed. When there is any conflict in the macro execution (some of the cross points are protected, for instance), only those macro actions that are not in conflict will be executed. If the request for user confirmation were established when macro was configured, the following message will be displayed when you press "Exec":





## 5.2. Connection Panel.

This will display the following bar:




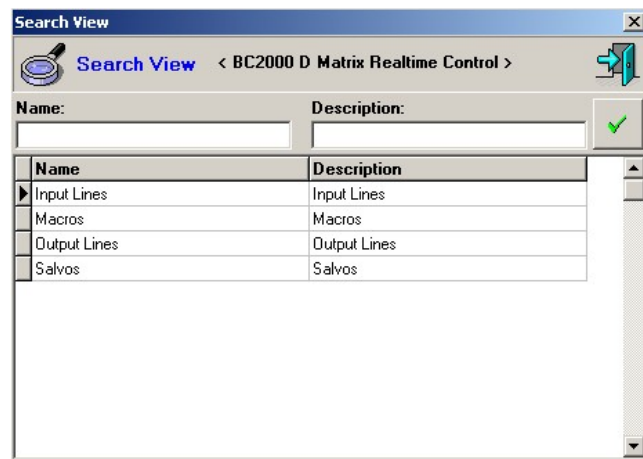
From here, the three types of logical elements that the matrix works with can be immediately connected or executed: logical lines, salvos and macros.

To do this, locate each logical element according to the group it belongs to and its name. In the case of lines, the connection can be protected by marking the “Protect” box (or unprotected by marking “Unprotect”); if the user has the right to do so, he can also override a protection using the “Override” box.



## Search View.

When the search button (represented by a magnifying glass) is pressed, the “Search View” screen is displayed; this provides access to the different elements related to that field. You can write the search criteria and the view is filtered. The  button validates the selected option.



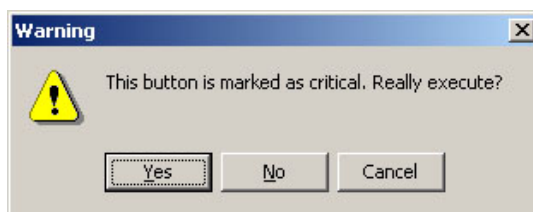
## 5.3. Touch Panels.

From the drop-down View menu you can activate the display of one of the panels previously defined by means of the configuration software. When you select “Touch Panels” (this option only appears if there is some panel defined for present user), a list of the defined panels appears and when you select one of them a window similar to this is displayed:



This touch panel window will have the characteristics implemented previously in your configuration as regards position, number and type of buttons and the actions they perform. The button may have a single operation associated (it will perform only a function when is pressed) or a double one (it will perform different functions depending on whether it is activated or deactivated).

When a user presses this button, the circle inside change to green and the actions previously defined will be executed. If the request for confirmation were selected when it was configured, the following message will be displayed (it will be displayed whether it is activated or deactivated if the button have a double operation):



If your system has a suitable interface, each button can be activated by touching it on the screen. If not, the buttons defined can always be pressed by clicking on them.

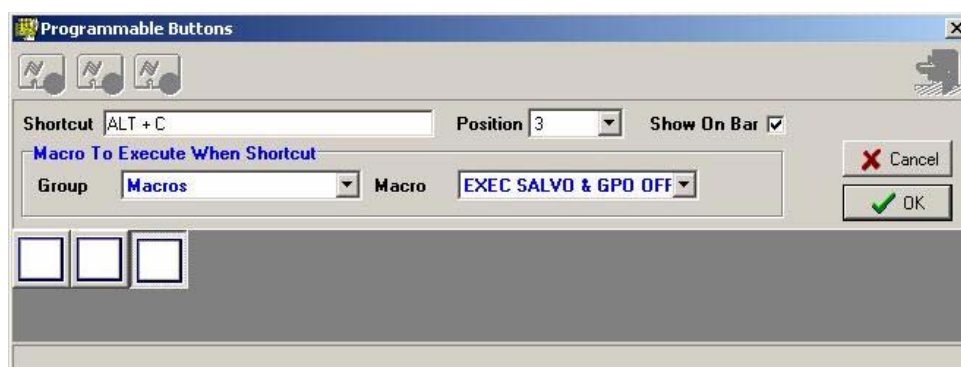
#### 5.4. Prog. Buttons.

From the drop-down View menu you can select the "Prog. Buttons" option to show the programmable buttons that have been previously defined. These buttons appear on a bar located under the "Tool Bar" and/or the bar of the "Connection Panel" for logical lines.



To define a programmable button, select the  button in the "Tool Bar".

In the window that appears, press  and the following window is displayed:



From this window you can assign a combination of keys on a keyboard ("Shortcut"), give a button a position in the programmable button bar and associate it with a macro that will be executed when you press the defined combination of keys or when the button is pressed from the interface. Each button is associated with a macro belonging to a specific work group. The button may or may not appear on the "Prog Buttons" bar (by activating or not the "Show On Bar" checkbox).

## 5.5. Schedule Status View.

You can use this window to control, in real time, the execution of each one of the scheduled tasks. At the top of the window you will see a control panel that will enable you, on one hand, to customize the display, and, on the other hand, to act on the pending tasks or generate new ones.



The screenshot shows the 'Schedule View [ 235 ]' window. At the top, there is a control panel with buttons for 'New', 'Edit', 'Pause', 'Pending', and 'Cancel'. It also features a 'TIME' display showing '08:20:23' on '11/08/2006' and a 'NEXT' display showing '08:35:00' on '11/08/2006'. To the right of the displays are controls for 'Priority' (set to 1), 'View Last Days' (set to 1), 'View Next Days' (set to 1), 'Autorefresh Each Hours' (set to 1), and 'Hot Events Hours' (set to 1). A 'Refresh display data' button is also present.

Task Status	Time	Priority	Type	Action Type	On Conflict	Schedule Name	Action
Done	11/08/2006 7:25:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Done	11/08/2006 7:45:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Done	11/08/2006 7:50:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Pending	11/08/2006 8:10:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Done	11/08/2006 8:15:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Next Pending	11/08/2006 8:35:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Pending	11/08/2006 8:40:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Pending	11/08/2006 9:00:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Pending	11/08/2006 9:05:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Pending	11/08/2006 9:25:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Canceled	11/08/2006 9:30:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Pending	11/08/2006 9:50:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Paused	11/08/2006 9:55:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Paused	11/08/2006 10:05:00	1	Start Action	Programmed	Cancel	CONNECT DIG	Take Salvo: CONNECT DIG
Pending	11/08/2006 10:15:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Pending	11/08/2006 10:18:23	1	User Action	Programmed	Ovenwrite	DIG IN 001 -> DIG OUT 003 Conn Pro	
Pending	11/08/2006 10:20:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Pending	11/08/2006 10:20:00	1	End Action	Programmed	Cancel	CONNECT DIG	Release Salvo: CONNECT DIG
Pending	11/08/2006 10:40:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Pending	11/08/2006 10:45:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003
Pending	11/08/2006 11:05:00	1	Start Action	Programmed	Normal	SALVO 003 5 min	Take Salvo: SALVO 003
Pending	11/08/2006 11:10:00	1	End Action	Programmed	Normal	SALVO 003 5 min	Release Salvo: SALVO 003

In the centre of the control menu the current time is shown in green, and the time when the next action will be executed is displayed in red (5 seconds before it is executed the red clock starts to blink). The part of the control panel to the right of the time display lets you select the time range of the events displayed, for both past and future events ("View Last Days" and "View Next Days"). You can key in a specific range of days or use the single up and down arrows to increase or decrease the range by one-day intervals, or you can press on the double arrows shown to the left and right to increase or decrease the range by ten-days intervals.

The events that have already taken place ("**Done**") are displayed in grey. All the events that are about to be executed ("**Next Pending**"), and which fall within the time range defined by means of the "Hot Events Hours" option, are displayed in red. Because the time range for this option extends from 0 to 1,024 hours, all the actions that fall within the selected time interval with respect to the first action awaiting execution will be displayed in red. Press the single up and down arrows to increase or decrease this interval by one-hour increments. The double arrows to the left and right will allow you to increase this hourly interval in 10-hour increments.

The events are shown around the time at which the programming display is started; thus, the first event pending execution will appear in the center of the list. This listing will be refreshed every so often: the "Autorefresh Each Hours" option lets you select this autorefresh interval. The simple up and down arrows enable you to increase or decrease this interval in one-hour increments. The double arrows to the left and right allow you to increase and decrease it by 10-hour increments. The "Refresh display data" serves to manually refresh the event list that is currently being displayed.

The parameters shown in the list have the meanings set forth below:

- "**Task Status**": this is the current status of the scheduled task. This parameter can have the following values: "Done" (an already completed action), "Next Pending" (is the next task that will be performed), "Pending" (tasks that are awaiting execution), "Paused" (an action that has been paused), "Canceled" (a task that has been canceled) or "Deleted" (an action that has been definitively eliminated).
- "**Time**": this is the time at which the action is executed.
- "**Priority**": indicates the level of priority in the execution of the action.

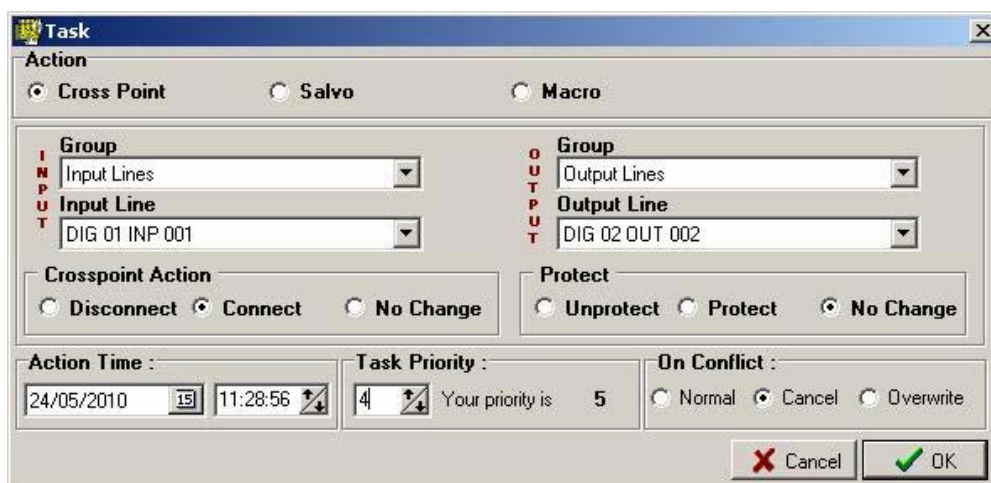
- **“Type”**: the action may have been programmed when the system was configured, or it may have been requested by the real-time control system user (“User Action”). If the action is a previously scheduled one, the action type will be “Start Action” or “End Action”.
- **“On Conflict”**: indicates what type of action will be taken in case of conflict. The possibilities are: “Normal” (executes those actions within the function that are not in conflict and does not execute those that are), “Cancel” (it will completely prevent the execution of all the actions, whether they are incompatible or not) or “Overwrite” (ignores any incompatibilities and prioritizes the execution of the action over the incompatibility generated).
- **“Schedule Name”**: this is the name that was given to the scheduled action.
- **“Action”**: describes the action that the programmed task will carry out.



You can **“Pause”** or **“Cancel”** a pending task, and you can enable again (**“Pending”**) or cancel a paused task, only when the priority level of the current user is the same or higher than the one defined in the configuration of that event. In the list, by means of the contextual menu that appears when you right-click a given event, you can also execute the “Cancel”, “Pause” and “Pending” actions, as appropriate.



To previously scheduled tasks you can add new actions, by means of the **“New”** option, or modify the existing ones, by means of the **“Edit”** option (only when the priority level of the user is the same or higher than the priority level of the task). The following window appears where you can modify all the parameters that defined the action:



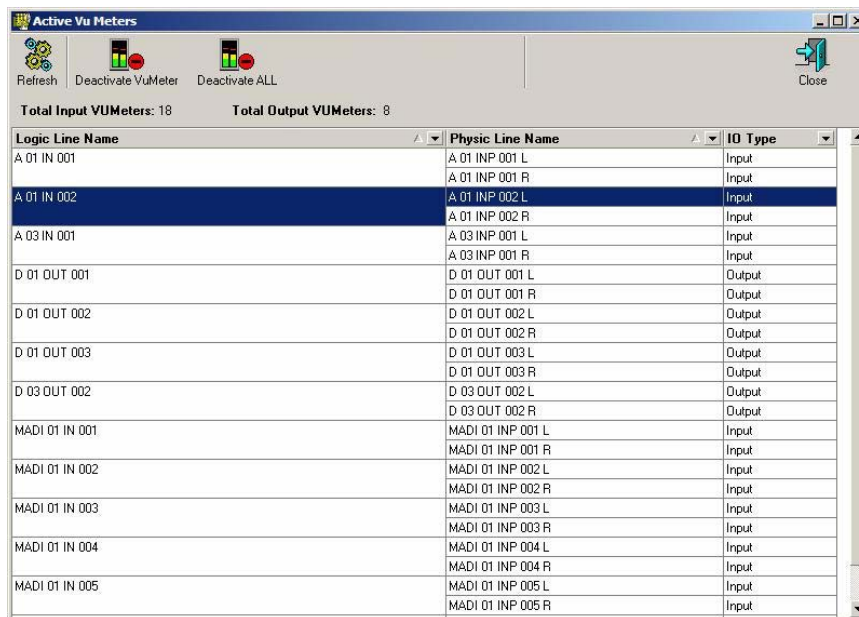
The priority level of the task (**“Task Priority”**) can be configured with the same or a lower value than the priority level of the user that creates the new action or edit an existing one (it is shown as “Your priority is...”).

When you add a new task to the list, you indicate the transmission of the event to the system (the “TX” indicator is highlighted in green) and the reception by the system of this new action (the “RX” indicator is highlighted in red). The “WK” indicator is highlighted in yellow when the event viewer is starting up, before displaying the list of actions.



## 5.6. Active VuMeters.

When you select “Active VuMeters” from the “View” menu, the window shown down here is displayed, with a list of all the active VU meters of the system (the logic line and the physic lines each one consists of are shown). You may select any of the physical lines that appear and deactivate the analysis of the corresponding signal to generate the VU meter (by means of “Deactive VuMeter” button). When you deactivate the corresponding line, the associated VU meter will no longer be generated, and therefore it will not be possible to display the level variations experienced by that signal in any VU meter view that the various users may have open. The “Deactivate ALL” option remove all the VU meters from that list.



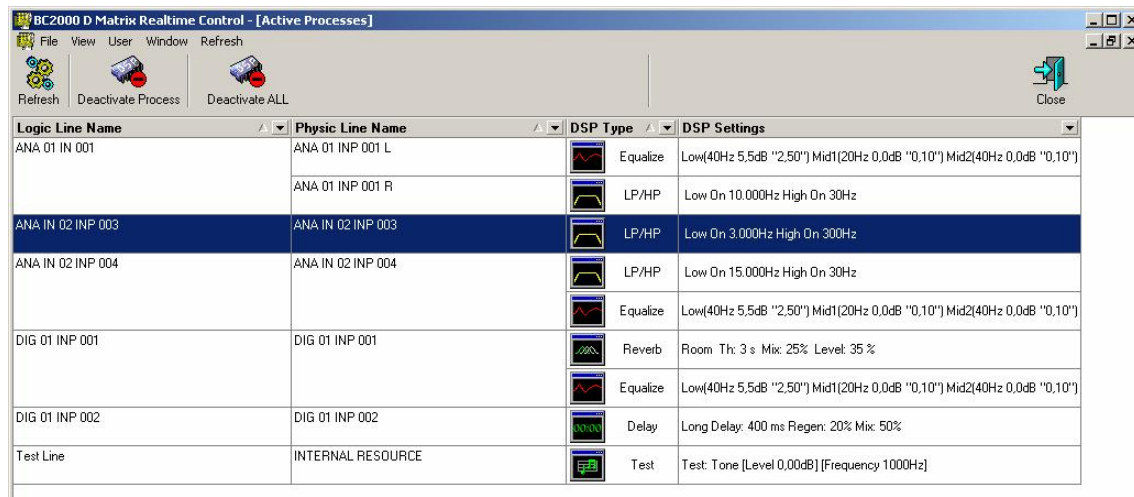
Active Vu Meters window showing a list of active VU meters. The window includes buttons for Refresh, Deactivate VuMeter, Deactivate ALL, and Close. It displays the total number of input and output VU meters (8 each).

Logic Line Name	Physic Line Name	IO Type
A 01 IN 001	A 01 INP 001 L	Input
	A 01 INP 001 R	Input
A 01 IN 002	A 01 INP 002 L	Input
	A 01 INP 002 R	Input
A 03 IN 001	A 03 INP 001 L	Input
	A 03 INP 001 R	Input
D 01 OUT 001	D 01 OUT 001 L	Output
	D 01 OUT 001 R	Output
D 01 OUT 002	D 01 OUT 002 L	Output
	D 01 OUT 002 R	Output
D 01 OUT 003	D 01 OUT 003 L	Output
	D 01 OUT 003 R	Output
D 03 OUT 002	D 03 OUT 002 L	Output
	D 03 OUT 002 R	Output
MADI 01 IN 001	MADI 01 INP 001 L	Input
	MADI 01 INP 001 R	Input
MADI 01 IN 002	MADI 01 INP 002 L	Input
	MADI 01 INP 002 R	Input
MADI 01 IN 003	MADI 01 INP 003 L	Input
	MADI 01 INP 003 R	Input
MADI 01 IN 004	MADI 01 INP 004 L	Input
	MADI 01 INP 004 R	Input
MADI 01 IN 005	MADI 01 INP 005 L	Input
	MADI 01 INP 005 R	Input

Press the “Refresh” button to update the list of VU meters that are being created in the system.

## 5.7. Active Processes.

When you select “Active Processes” from the “View” menu, the window shown down here is displayed, with a list of all the active processes of the system (the logic line and the physic lines each one consists of are shown). You may select any of the physical lines that appear and deactivate the process or processes active in that line (by means of the “Deactive Process” button). When you deactive the corresponding process, it will stop being applied on that physic line. The “Deactive ALL” option deactive all the processes of the list.



BC2000 D Matrix Realtime Control - [Active Processes] window showing a list of active processes. The window includes buttons for File, View, User, Window, Refresh, Refresh, Deactivate Process, Deactivate ALL, and Close.

Logic Line Name	Physic Line Name	DSP Type	DSP Settings
ANA 01 IN 001	ANA 01 INP 001 L	Equalize	Low(40Hz 5,5dB "2,50") Mid1(20Hz 0,0dB "0,10") Mid2(40Hz 0,0dB "0,10")
	ANA 01 INP 001 R	LP/HP	Low On 10.000Hz High On 30Hz
ANA IN 02 INP 003	ANA IN 02 INP 003	LP/HP	Low On 3.000Hz High On 300Hz
ANA IN 02 INP 004	ANA IN 02 INP 004	LP/HP	Low On 15.000Hz High On 30Hz
		Equalize	Low(40Hz 5,5dB "2,50") Mid1(20Hz 0,0dB "0,10") Mid2(40Hz 0,0dB "0,10")
DIG 01 INP 001	DIG 01 INP 001	Reverb	Room Th: 3 s Mix: 25% Level: 35 %
		Equalize	Low(40Hz 5,5dB "2,50") Mid1(20Hz 0,0dB "0,10") Mid2(40Hz 0,0dB "0,10")
DIG 01 INP 002	DIG 01 INP 002	Delay	Long Delay: 400 ms Regen: 20% Mix: 50%
Test Line	INTERNAL RESOURCE	Test	Test: Tone [Level 0,00dB] [Frequency 1000Hz]

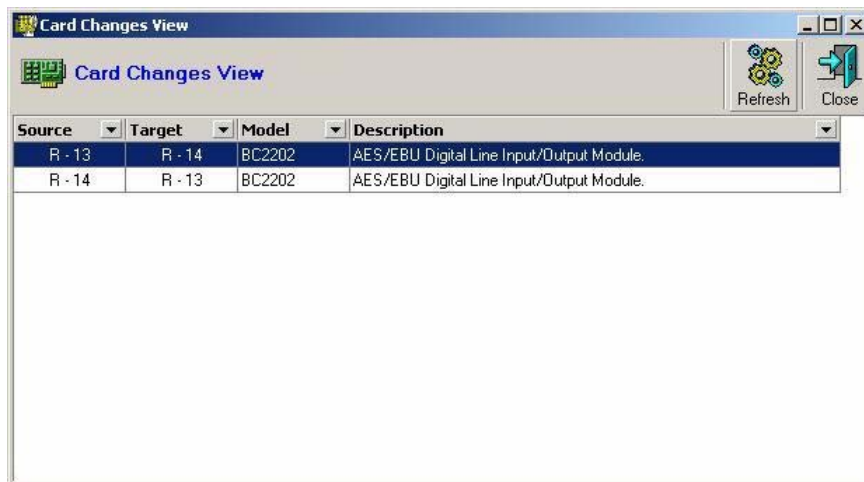


## 5.8. Card Changes View.

When there are input/output boards in the system configured as backup modules, the “Card Changes View” option allows you to check the system status on that matter.

In the example, there is a BC2202 board (digital inputs/outputs) placed in slot 14 that is configured as backup module of any other BC2202 module in the system. If the module placed in slot 13 has any problem and stops being active, automatically that module (R-13 in “Source” column) is replaced by the module in slot 14 (R-14 in “Target” column) and it starts managing the logical lines defined for the first one.

If after that, the module placed in slot 13 gets back and is registered again in the system, automatically the backup function that was associated to the module in slot 14 (R-14 in “Source” column) becomes associated to the module in slot 13 (R-13 in “Target” column), that is configured then as backup module of any other BC2202 board in the system.



Source	Target	Model	Description
R - 13	R - 14	BC2202	AES/EBU Digital Line Input/Output Module.
R - 14	R - 13	BC2202	AES/EBU Digital Line Input/Output Module.

## 5.9. DSP Usage.

You can display the percentage of workload of the DSP boards for each type of function. The functions performed by the DSP boards are:

- **“Routing”**: this type of DSP board specializes in sending inputs to not summable outputs.
- **“Matrix”**: matrix DSP boards sum several inputs on a single output.
- **“Audio Process”**: these are the DSP boards that perform audio processing.
- **“Vu Meters”**: this is the DSP board that generates the VU meters for those signals that are selected for visual monitoring.
- **“Codec”**: these are the DSP boards that perform E1/T1 line encoding.



When you place the mouse pointer over any of the four functions, a message will be displayed indicating which DSP boards (quantity and position) are executing that function.

The number of DSP boards configured in Backup mode is also shown on the right.



## 6. DROP-DOWN MENU: USER.

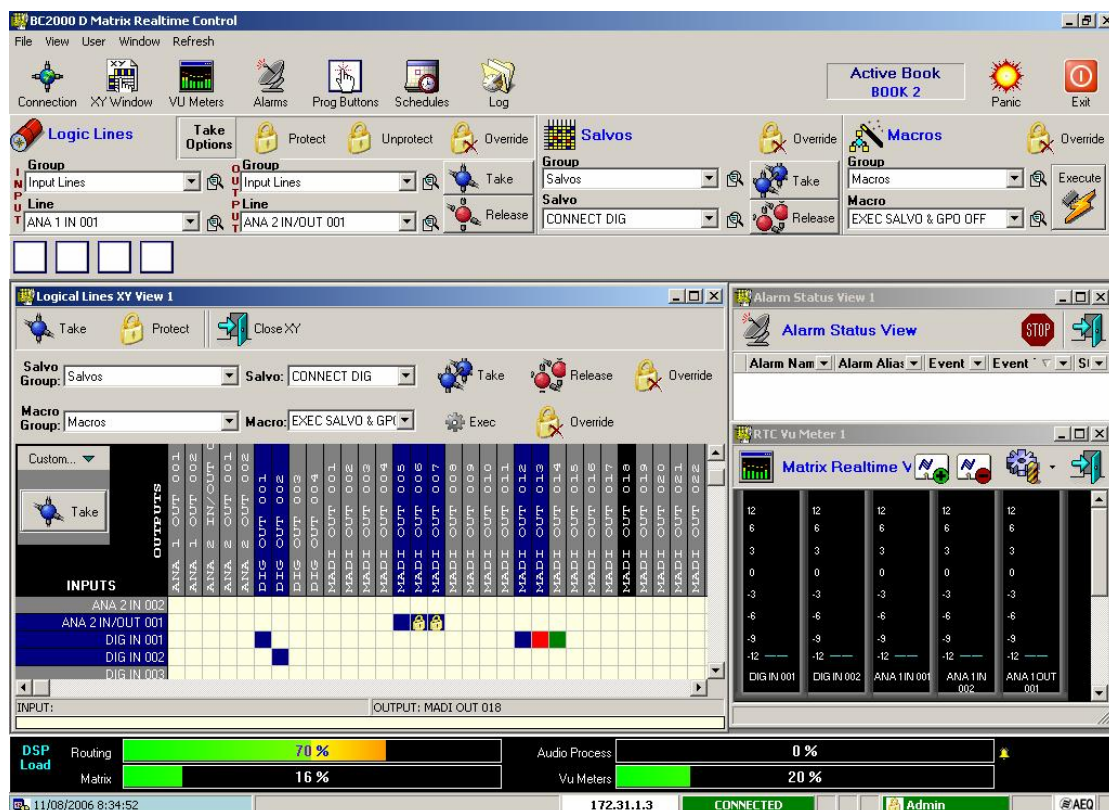
When you select “Change User” the following window is displayed, that allows you to change the user (you have to write down the corresponding password if that was defined when that user configuration was made).



## 7. DROP-DOWN MENU: WINDOW.

This lets you change the way the information is organised on the screen:

- “Cascade”: cascades the windows.
- “Tile Horizontal”: tiles the windows horizontally.
- “Tile Vertical”: tiles the windows vertically.
- “Arrange Icons”: organises the icons.
- “Minimize All”: minimizes the windows.
- 1,2,3,4...: allows quick access to the available windows.



## 8. DROP-DOWN MENU: REFRESH.

When you select “Refresh” from the drop-down menu, you update the display of all the data in the interface based on what is being executed in the system at that moment. Also accessible by pressing F5.

## 9. APPLICATION UPGRADE.

To upgrade “**BC 2000 D Router**” software to a new version you have to:

1. Make a backup copy of the folder where “**BC 2000 D Matrix Setup**” and “**BC 2000 D Matrix RTC**” applications are installed (“C:\Program files \AEQ\BC-2000 D\Matrix Software” by default; “C:\AEQ\BC-2000 D” for versions before 1.4.2.12).
2. Uninstall previous version of the applications.
3. Install software new version (“MatrixSetup.exe”, included in the BC2000D CD, allows you to install both applications at one time).
4. Read full configuration from frame and make a backup copy (by means of “**BC 2000 D Matrix Setup**” application).
5. If there have been changes, install the new version of “**BC 2000 D Firmware Upgrade**” application and copy the new firmware files into your PC.
6. Run “**BC 2000 D Firmware Upgrade**” application, check and upgrade the firmware of I/O boards (the right order is: Micro - FPGA), DSP boards (Micro - DSP - FPGA) and controller board (only Micro and FPGA). You will find the list of new versions in the BC2000D CD. Close the application.
7. “Save Configuration & Reset” (by means of “**BC 2000 D Matrix Setup**” application).
8. Run “**BC 2000 D Firmware Upgrade**” application and upgrade secondary BC2240 Supervisor. Close the application.
9. Run “**BC 2000 D Firmware Upgrade**” application and upgrade secondary BC2240 Controller. Close the application.
10. Run “**BC 2000 D Firmware Upgrade**” application and upgrade primary BC2240 Supervisor. Close the application.
11. Run “**BC 2000 D Firmware Upgrade**” application and upgrade primary BC2240 Controller. Close the application.
12. “Save Configuration & Reset” again (by means of “**BC 2000 D Matrix Setup**” application).
13. Power off the frame. Wait 5 seconds and power on.
14. Run “**BC 2000 D Matrix RTC**” application and check that the system is working correctly.

In single controller matrix systems, ignore steps 8 and 9.

Please be specially careful upgrading the BC2220/BC2221 and BC2240 firmware (there is specific firmware for Matrix).